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December 15, 2023

TO: Los Angeles County Workforce
Development Board

FROM: Kelly LoBianco – Director
Department of Economic Opportunity (DEO)

SUBJECT: Workforce Development Programs
Performance Updates: FY 2023-24
through the 1st Quarter

This memo serves to provide a summary report on the Los Angeles County workforce development system's performance through the First Quarter (Q1) of fiscal year (FY) 2023-24.

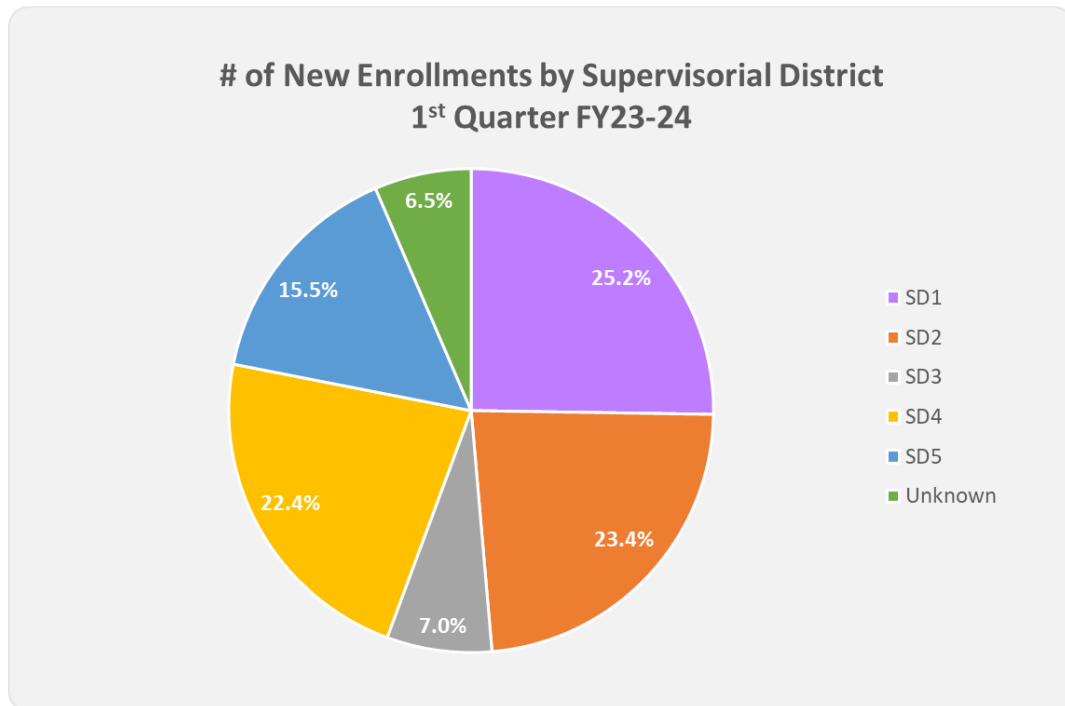
Summary

1. **New Enrollments**

The Los Angeles County Workforce Development System enrolled 6,371 individuals via the LA County America's Job Centers of California (AJCCs) through Q1 of FY 2023-24, providing access to career support, training assistance, supportive services, and other workforce development services. This represents a 3.3% increase compared to the number of enrolled individuals through Q1 of FY 2022-23:

	Q1 FY22-23	Q1 FY23-24
Total # of new enrollments	6,167	6,371

Below is a breakdown of all new enrollments by supervisorial district through this 1st Quarter FY 2023-24:



Based on our records and shown in the chart above, over 70% of the new enrollments this quarter occurred across three of the five supervisorial districts (SD). These top 3 districts with the highest number of enrollments are: over 25% in SD1, over 23% in SD2, and over 22% in SD4. The distribution of enrollments has a direct relationship with the geographical distribution of AJCCs. Some districts are more densely populated with AJCC locations, while other districts have fewer LA County AJCCs available to residents, since these areas are served by the other 5 WDBs in the County. Despite the population size being relatively similar across all five districts, the number of AJCCs differs and corresponds with the district ranking for the number of new enrollments. SD1 has the most LA County AJCCs at 6, SD2 and SD4 have the same number of AJCCs at 4, SD5 has the second lowest at 3, and SD3 has only 1 AJCC located at its border with SD 5, since it's mainly served by the City of LA WorkSource system.

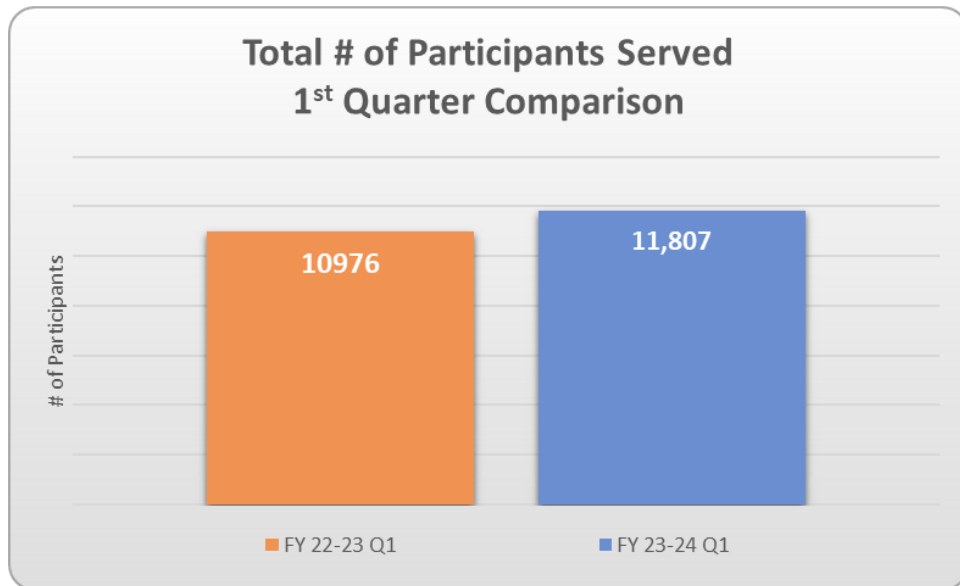
Within the Workforce Innovation and Opportunity Act (WIOA) programs, the top 3 performers garnering the most new enrollments across all WIOA programs were East San Gabriel Valley Comprehensive AJCC, Southeast LA Comprehensive AJCC, and the Antelope Valley Comprehensive AJCC, respectively. The bottom 3 include West Los Angeles Specialized AJCC, Northeast San Fernando Valley Specialized AJCC, and Rancho Dominguez Comprehensive AJCC.

Agency Name*	New Enrollments			
	WIOA Adult	WIOA Dislocated Worker	WIOA Youth	Total all WIOA Programs
Antelope Valley Comprehensive AJCC	216	29	30	275
East L.A./West SGV Comprehensive AJCC	136	33	51	220
East San Gabriel Valley Comprehensive AJCC	245	30	68	343
Northeast San Fernando Valley Specialized AJCC	31	5	4	40
Pomona Valley Comprehensive AJCC	142	34	98	274
Rancho Dominguez Comprehensive AJCC (MCS)	21	3	5	29
Rancho Dominguez Comprehensive AJCC (CCD)	2	0	2	4
Rio Hondo Comprehensive AJCC	159	28	59	246
Santa Clarita Specialized AJCC	72	21	46	139
South Los Angeles Specialized AJCC	89	13	26	128
Southeast L.A. Comprehensive AJCC	167	34	113	314
Veterans Specialized AJCC	147	n/a	n/a	147
West Los Angeles Specialized AJCC	42	20	15	77

*Note: Comprehensive AJCCs have base funding of \$3 million, must operate a minimum of one Affiliate site, and must be co-located with EDD Wagner Peyser Employment Services Program. Specialized AJCCs have base funding of \$1 million, serve pockets of areas not accessible via our Comprehensive AJCCs by expanding services, or serve particular priority populations, such as the Veterans AJCC. As such, performance expectations will vary between such sites for all measures.

2. Participants Served

Including participants still actively served from previous years, the system has helped over 11,800 individuals from July 2023 through October 2023. This represents a 7.5% increase from the 10,976 individuals served through the 1st Quarter of FY 2022-23:



Comparing Q1 in FY 2022-23 with Q1 in FY 2023-24, both the number of new enrollments as well as the number of served participants increased across the program years. This illustrates the system's continued impact on serving our communities and populations in need of services. One factor that may explain the increased number of enrollments is the higher unemployment rate this Q1 of FY 2023-24 compared to the unemployment rate in Q1 of FY 2022-23. From July through October of last year, the average unemployment rate was 3.57%; from July through October of this year, the average unemployment rate was 3.70%. A higher number of unemployed individuals corresponds with more people needing services that our programs provide. Other contributing factors for the increase in new enrollments might include effectiveness of DEO's efforts in marketing and outreach, which increases awareness of our programs and services, as well as effective program design and engagement in continuous improvement efforts. And finally, with a contract for only a 6-month period this program year, the AJCCs are eager to reach their enrollment goals earlier, compared to the customary 12-month period.

Looking at the WIOA Adult program, the AJCCs that had the most positive impacts in overall enrollments were East San Gabriel Valley Comprehensive AJCC and Antelope Valley Comprehensive AJCC who have exceeded expected performance, followed by South Los Angeles Specialized AJCC. The AJCCs that are underperforming the most include West Los Angeles Specialized AJCC, East LA/West SGV Comprehensive AJCC, and Rancho Dominguez Comprehensive AJCC.

Agency Name	WIOA Adult Enrollments		
	Planned	Performance Enrollments (New + Allowed Carryovers)	% Achieved
Antelope Valley Comprehensive AJCC	282	301	106.7%
East L.A./West SGV Comprehensive AJCC	282	205	72.7%
East San Gabriel Valley Comprehensive AJCC	289	310	107.3%
Northeast San Fernando Valley Specialized AJCC	51	46	90.2%
Pomona Valley Comprehensive AJCC	289	229	79.2%
Rancho Dominguez Comprehensive AJCC (MCS)	188	22	11.7%
Rancho Dominguez Comprehensive AJCC (CCD)	141	31	22.0%
Rio Hondo Comprehensive AJCC	282	244	86.5%
Santa Clarita Specialized AJCC	117	107	91.5%
South Los Angeles Specialized AJCC	117	114	97.4%
Southeast L.A. Comprehensive AJCC	289	251	86.9%
Veterans Specialized AJCC	261	225	86.2%
West Los Angeles Specialized AJCC	117	68	58.1%

In the WIOA Dislocated Worker program, the highest performing AJCCs are Santa Clarita Specialized AJCC, West Los Angeles Specialized AJCC, and Pomona Valley Comprehensive AJCC in a distant 3rd place. The lowest performing AJCCs in this program include Northeast San Fernando Valley Specialized AJCC and Rancho Dominguez Specialized AJCC.

Agency Name	WIOA Dislocated Worker Enrollments		
	Planned	Performance Enrollments (New + Allowed Carryovers)	% Achieved
Antelope Valley Comprehensive AJCC	73	51	69.9%
East L.A./West SGV Comprehensive AJCC	73	55	75.3%
East San Gabriel Valley Comprehensive AJCC	73	52	71.2%
Northeast San Fernando Valley Specialized AJCC	13	6	46.2%
Pomona Valley Comprehensive AJCC	73	56	76.7%
Rancho Dominguez Comprehensive AJCC (MCS)	49	18	36.7%
Rancho Dominguez Comprehensive AJCC (CCD)	36	11	30.6%
Rio Hondo Comprehensive AJCC	73	50	68.5%
Santa Clarita Specialized AJCC	31	30	96.8%
South Los Angeles Specialized AJCC	31	22	71.0%
Southeast L.A. Comprehensive AJCC	73	55	75.3%
West Los Angeles Specialized AJCC	31	29	93.5%

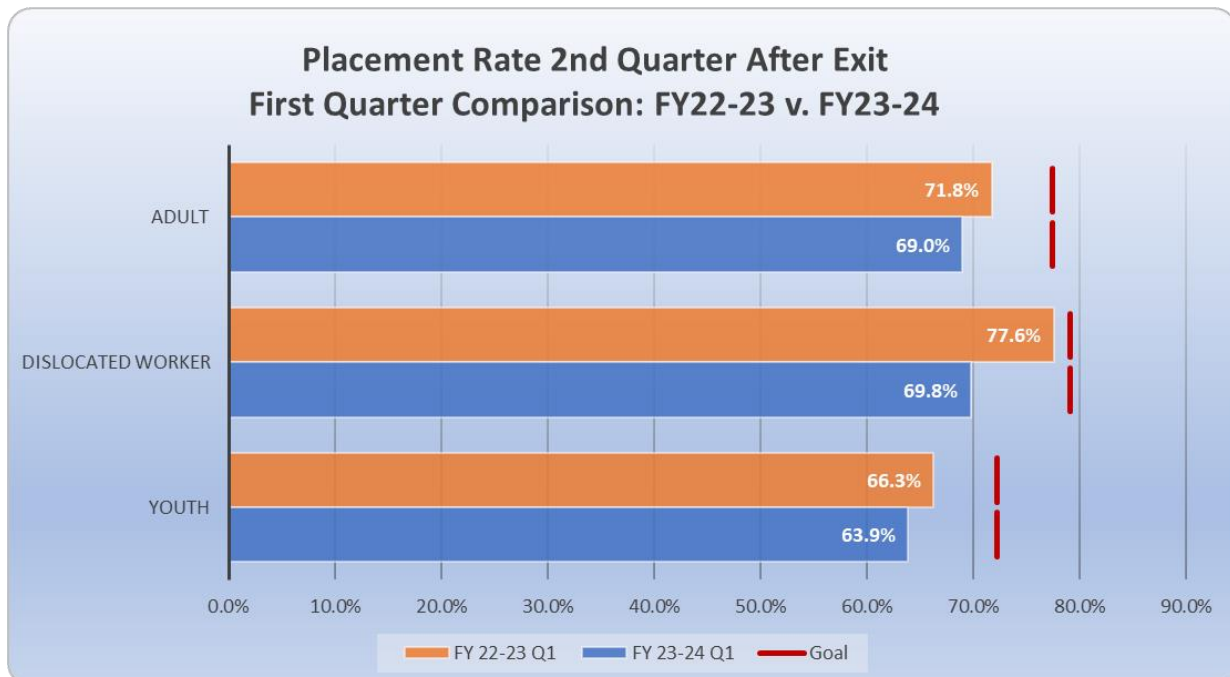
In the WIOA Youth Program, highest performing AJCCs include Santa Clarita Specialized AJCC, who exceeded expected performance, followed by Pomona Valley Comprehensive AJCC and Southeast LA Comprehensive AJCC. The AJCCs that are displaying the lowest achievements are Antelope Valley Comprehensive AJCC, West Los Angeles Specialized AJCC, and Rancho Dominguez Comprehensive AJCC.

Agency Name	WIOA Youth Enrollments		
	Planned	Performance Enrollments (New + Allowed Carryovers)	% Achieved
Antelope Valley Comprehensive AJCC	126	40	31.7%
East L.A./West SGV Comprehensive AJCC	126	89	70.6%
East San Gabriel Valley Comprehensive AJCC	155	115	74.2%
Northeast San Fernando Valley Specialized AJCC	8	6	75.0%
Pomona Valley Comprehensive AJCC	155	145	93.5%
Rancho Dominguez Comprehensive AJCC (MCS)	84	6	7.1%
Rancho Dominguez Comprehensive AJCC (CCD)	63	21	33.3%
Rio Hondo Comprehensive AJCC	126	97	77.0%
Santa Clarita Specialized AJCC	50	53	106.0%
South Los Angeles Specialized AJCC	50	41	82.0%
Southeast L.A. Comprehensive AJCC	155	143	92.3%
West Los Angeles Specialized AJCC	50	19	38.0%

WIOA Accountability Measures

1. Placement Rate at 2nd Quarter After Exit

The system is 8.5% below the 2nd Quarter placement goal for the WIOA Adult program, 9.3% away from the goal for the WIOA Dislocated Worker program, and 8.3% away from the goal for the WIOA Youth program:



The system has not met the respective goals for the Adult, Dislocated Worker, and Youth programs. In addition, the Q1 performance is lower this FY 2023-24 for all three programs compared to the Q1 performance for last FY 2022-23. There are many factors that might have contributed to the lower numbers, including economic conditions, job market dynamics, and the effectiveness of services provided. It would be beneficial to analyze these factors, along with local labor market statistics, participant demographics, and the quality as well as relevance of trainings that are provided to participants, to help identify the specific reasons for low placement rates. For the Dislocated Worker program, which is 7.8% lower this quarter compared to the same quarter last year, the lower performance could be due to various factors such as misalignment between training programs and current job market demands, inadequate matching of displaced workers with suitable opportunities, or economic shifts that might impact specific industries. As a system, it would be important to assess these factors and perform root cause analyses over time to ensure that we are providing services that address the unique needs of displaced workers.

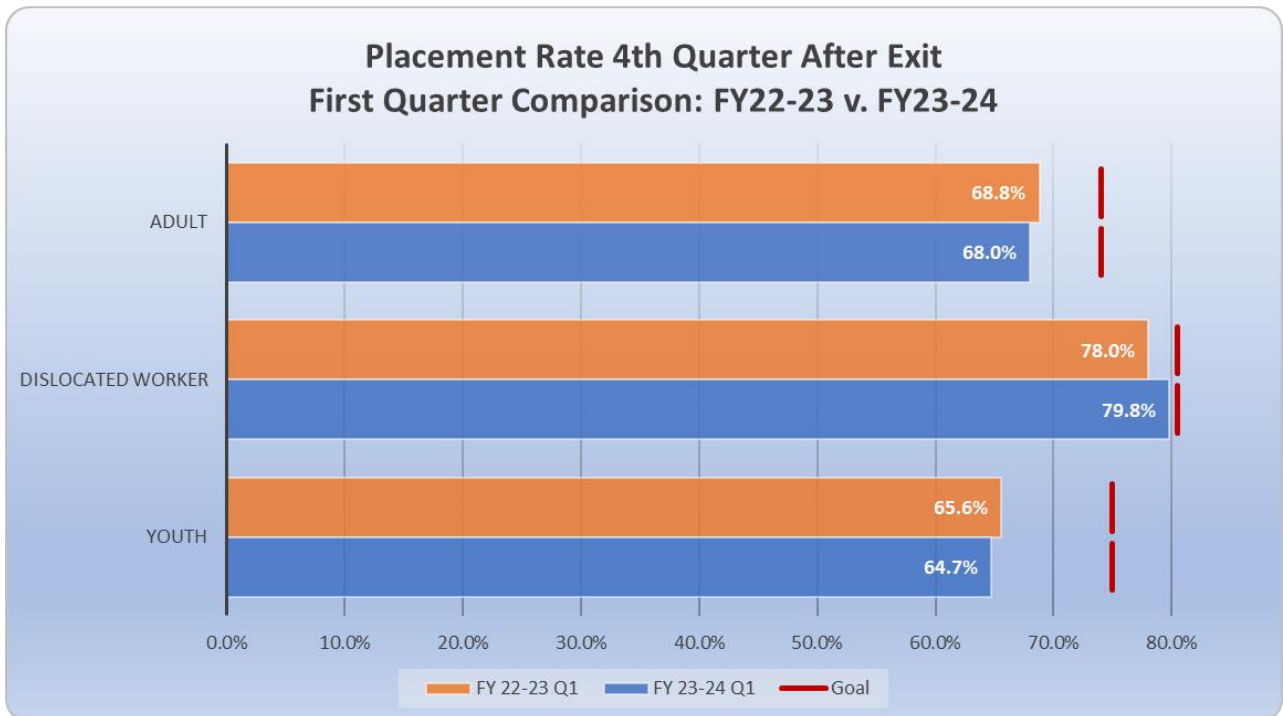
First Quarter Comparison – Placement Rate at 2nd Quarter After Exit						
	FY 2022-23 Goal	FY 2023-24 Goal	Difference in Goal	FY 2022-23 Performance	FY 2023-24 Performance	Difference in Performance
Adult	77.5%	77.5%	same goal	71.8%	69.0%	2.8% decrease
Dislocated Worker	79.1%	79.1%	same goal	77.6%	69.8%	7.8% decrease
Youth	72.2%	72.2%	same goal	66.3%	63.9%	2.4% decrease

2. Placement Rate at 4th Quarter After Exit

The placement rates in the 4th Quarter after program exit unfortunately did not meet targets in Q1 FY 2023-24. However, the performance outcomes for this measure are comparable and consistent with the performance across the system in the same quarter last year. In this quarter, the system is 6% below the goal for the Adult program, less than 1% below the goal for the Dislocated Worker program, and about 10% below the goal for the Youth program. In addition to the reasons stated for the last measure, some factors that might explain lower performance include a mismatch of skills and available job opportunities, insufficient training, or other barriers to employment such as geographic constraints and demographic-specific challenges that affect participants’ ability to secure employment.

To improve outcomes, we aim to emphasize the importance of high data integrity and reporting information in a timely manner. Our team at DEO tracks placement numbers on a regular basis and works with AJCCs to ensure that we continue to be on track with meeting accountability measure goals. Moving forward, we might also consider additional strategies for improving participant placement rates after program exit: providing targeted

trainings and tailoring services based on an individual’s specific skillset, preferences, and the local job market; planning more events such as job fairs and other networking opportunities to connect program participants with employers; increasing the effectiveness of follow-up efforts to find solutions for increasing responsiveness from participants after program exit; continuing to monitor and evaluate program effectiveness; making data-driven decisions to identify and address existing gaps.

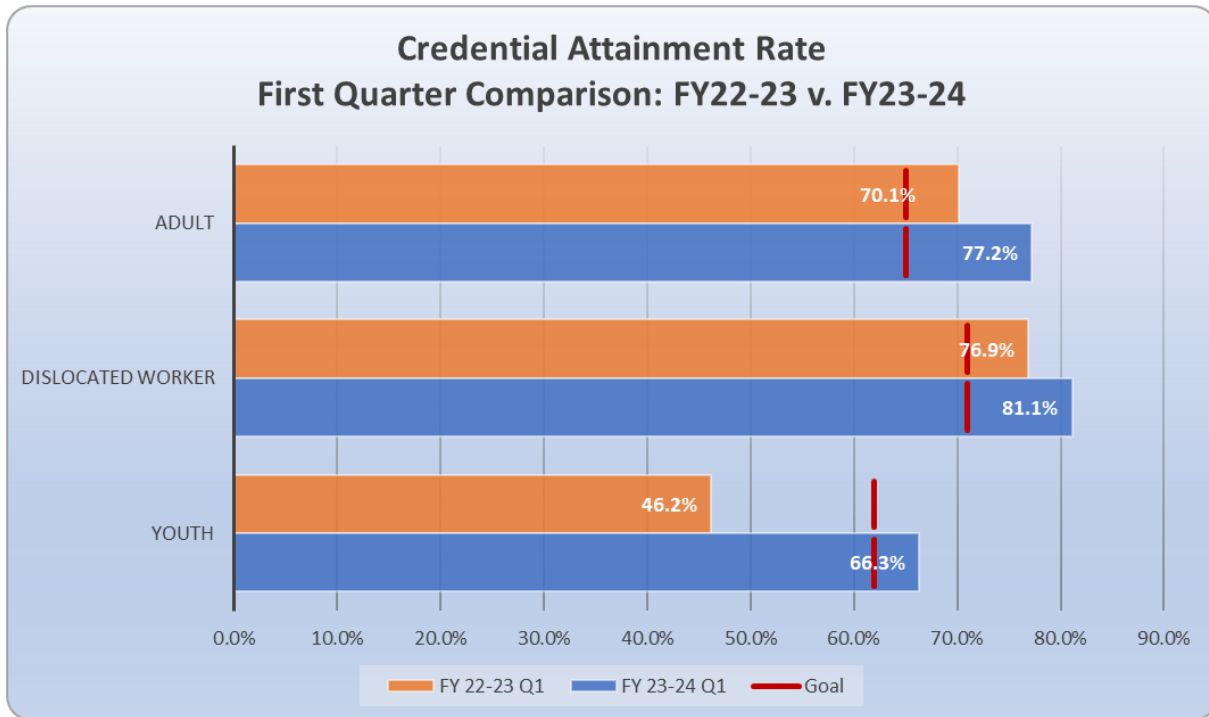


With the same negotiated targets across Q1 FY 2022-23 and Q1 FY 2023-24, there is less than 1% difference in performance for the Adult and Youth programs in this accountability measure. For the Dislocated Worker program, there is a 1.8% improvement in performance this program year compared to the same quarter last year.

First Quarter Comparison – Placement Rate at 4 th Quarter after Exit						
Program	FY 2022-23 Goal	FY 2023-24 Goal	Difference in Goal	FY 2022-23 Performance	FY 2023-24 Performance	Difference in Performance
Adult	74%	74%	same goal	68.8%	68%	0.8% decrease
Dislocated Worker	80.5%	80.5%	same goal	78.0%	79.8%	1.8% increase
Youth	75%	75%	same goal	65.6%	64.7%	0.9% decrease

3. Credential Attainment Rate

The system has surpassed the Credential Attainment goals in Q1 FY 2023-24. The WIOA Adult program performance exceeded target by over 12%, while the WIOA Dislocated Worker program performance exceeded target by over 10%. The WIOA Youth program exceeded target by over 4% and significantly outperformed Q1 performance in FY 2022-23 by over 20%.



First Quarter Comparison – Credential Attainment						
Program	FY 2022-23 Goal	FY 2023-24 Goal	Difference in Goal	FY 2022-23 Performance	FY 2023-24 Performance	Difference in Performance
Adult	65%	65%	same goal	70.1%	77.2%	7.1% increase
Dislocated Worker	71%	71%	same goal	76.9%	81.1%	4.2% increase
Youth	62%	62%	same goal	46.2%	66.3%	20.1% increase

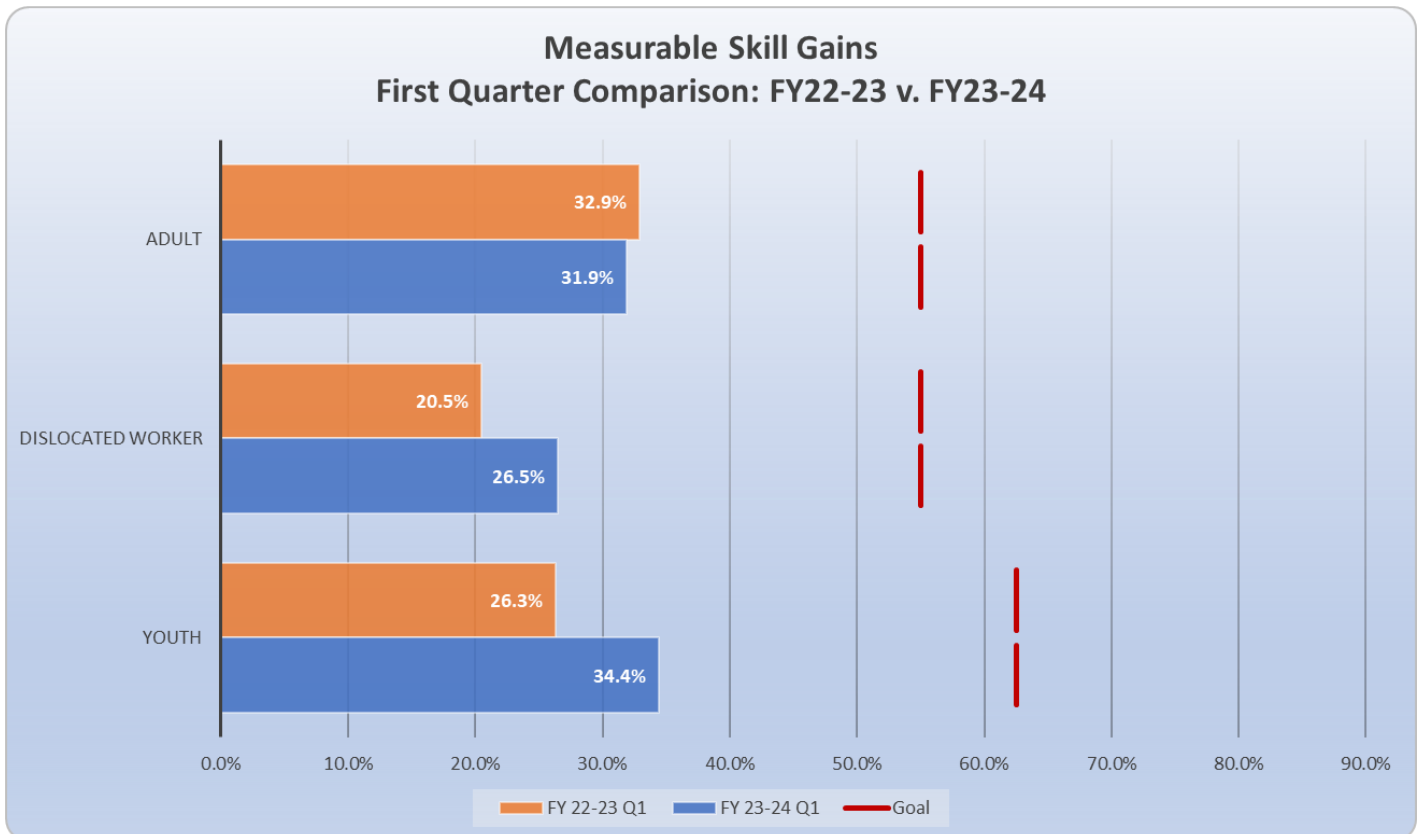
Through our biweekly performance enhancement meetings with AJCCs, our team at DEO has continued to emphasize the importance of matching participants to trainings that offer high-growth industry career pathways and family-sustaining wages, while ensuring that staff are aware of the importance of high data integrity and reporting information in a timely manner. We review credential attainment reports on a weekly basis and work with

AJCCs to ensure that we continue to capture credentials obtained in a timely and accurate manner.

4. Measurable Skill Gains (MSG)

The system has not met the goals for measurable skill gains across all three WIOA programs in this first quarter of the program year. With a difference of 1%, the Adult program performed similarly to Q1 of last program year (FY 2022-23). Despite not being on target, the Dislocated Worker and Youth programs both outperformed in Q1 of this program year (FY 2023-24) compared to last year. There was an increase of 6% in this measure for the Dislocated Worker program, and an increase of over 8% for the Youth program.

Several factors might be contributing to lower performance numbers in this accountability measure. One potential reason is a lack of adequate resources, including time, equipment, staffing, and training for the AJCCs to manage existing data entry backlogs on a regular basis and in a consistent manner. Limited resources might impact the quality and reach of WIOA programs, so it is a priority for our team at DEO to continue identifying trends, potential issues, and areas of improvement. It would also be helpful to perform more in-depth root cause analysis and engage in continuous quality improvement efforts throughout the program year.



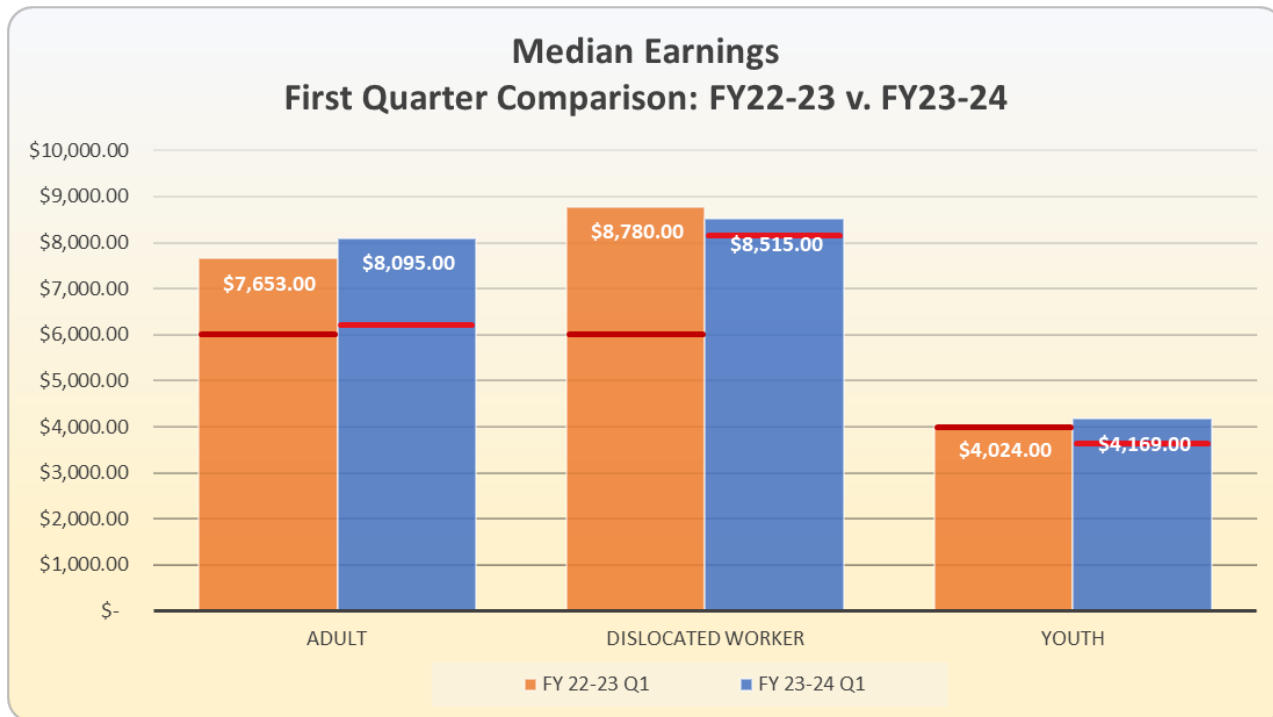
First Quarter Comparison – Measurable Skill Gains (MSG)						
Program	FY2022-23 Goal	FY2023-24 Goal	Difference in Goal	FY2022-23 Performance	FY2023-24 Performance	Difference in Performance
Adult	55%	55%	same goal	32.9%	31.9%	1% decrease
Dislocated Worker	55%	55%	same goal	20.5%	26.5%	6% increase
Youth	62.5%	62.5%	same goal	26.3%	34.4%	8.1% increase

Note: According to the Department of Labor, a measurable skill gain is a documented academic, technical, occupational, or other forms of progress that lead to a credential or employment.

DEO aims to continue addressing issues such as inconsistent and delayed data entry throughout this program year to improve performance across all WIOA programs. We will strive to work with AJCC staff on maintaining accurate reporting and records of measurable skill gains to ensure that available data is up to date. In our ongoing biweekly performance enhancement meetings moving forward, we have plans to emphasize the deficit in meeting targets for this measure. We also recognize the importance of providing continuous training to ensure that existing and new staff are all familiar with the MSG measure and remain aware of the various ways that this measure can be captured.

We expect to have continued challenges with this and other measures with the new AJCC contract awards still pending, and with the current 6-month contract timeline constraining the ability to issue training agreements beyond that term.

5. Median Earnings



Through Q1 of FY 2023-24, the system has exceeded the targets for median earnings by nearly \$1,900 for the Adult program, by over \$370 for the Dislocated Worker program, and by over \$530 for the Youth program. Despite a 35.7% increase in the negotiated target for the Dislocated Worker program for Q1 FY 2023-24 compared to Q1 FY 2022-23, the performance for this measure only decreased by 3% compared to last year. Meanwhile, the Adult program has a 5.8% increase in median earnings compared to program performance in 1st Quarter of FY 2022-23 despite an increase in the negotiated target. There is also a 3.6% increase in performance for the Youth program when compared to the first quarter of last program year. The system exceeding targets throughout is indicative that our WIOA programs are helping participants not only with any placement, but with finding quality jobs with competitive wages.

Please note: Median earnings are calculated by taking the total quarterly earnings of program participants who are in unsubsidized employment during the second quarter after exit from the program and listing them in order from lowest to highest. The value in the middle of the list is the median earnings value. Wage information is obtained through direct UI wage record match, Federal or military employment records, or supplemental wage information; there is a two-quarter lag built into the reporting time for this measure.

First Quarter Comparison – Median Earnings						
Program	FY 2022-23 Goal	FY 2023-24 Goal	Difference in Goal	FY 2022-23 Performance	FY 2023-24 Performance	Difference in Performance
Adult	\$6,000	\$6,205	\$205 increase	\$7,653	\$8,095	+ \$442
Dislocated Worker	\$6,000	\$8,142	\$2,142 increase	\$8,780	\$8,515	- \$265
Youth	\$4000	\$3,638	\$362 decrease	\$4,024	\$4,169	+ \$145

In partnership with AJCCs, we will strive to continue collaborating with various organizations in robust industries, labor, and education throughout this program year to help our system meet the Median Earnings goals. For example, our AJCCs partner with the South Bay Workforce Investment Board (SBWIB) for the Aero-Flex Pre-apprenticeship/Apprenticeship program to train program participants into skilled workers in the Advanced (Aerospace & Defense) Manufacturing field. Across all programs, the median hourly wage for unsubsidized employment rose by half a dollar from \$18.00 per hour in Q1 FY 2022-23 to \$18.50 per hour in Q1 FY 2023-24. To bring the hourly wage closer to the living wage of \$21.24+, the department strives to continue monitoring labor market conditions and industry growth trends in order to ensure that program participants are matched with jobs that are not only tailored to their trainings and interest, but also provide competitive wages. In addition, we are investing in tools for program participants to gain relevant and in-demand knowledge and skills. One example is Big Interview, which is a training platform that offers various types of classes and training that allow individuals to learn important skills for their job search journey as well as professional growth.

Demographics

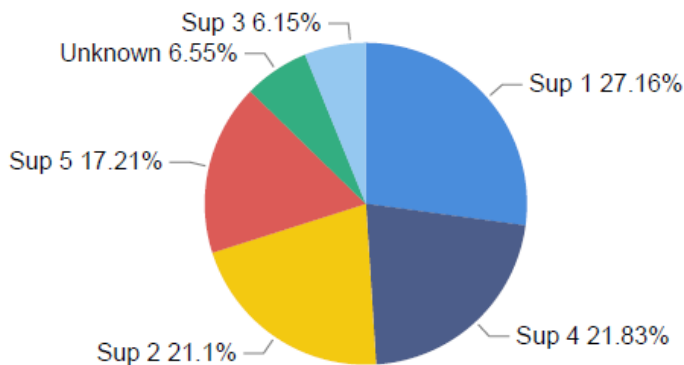
Nearly 77% of participants served during this quarter identify as low income, with nearly 25% receiving public assistance. DEO emphasizes a holistic approach to workforce development, prioritizes disadvantaged communities, and promotes equity throughout all workforce programs in hopes of creating economic opportunity for all individuals in Los Angeles County.

1. Overall Demographics

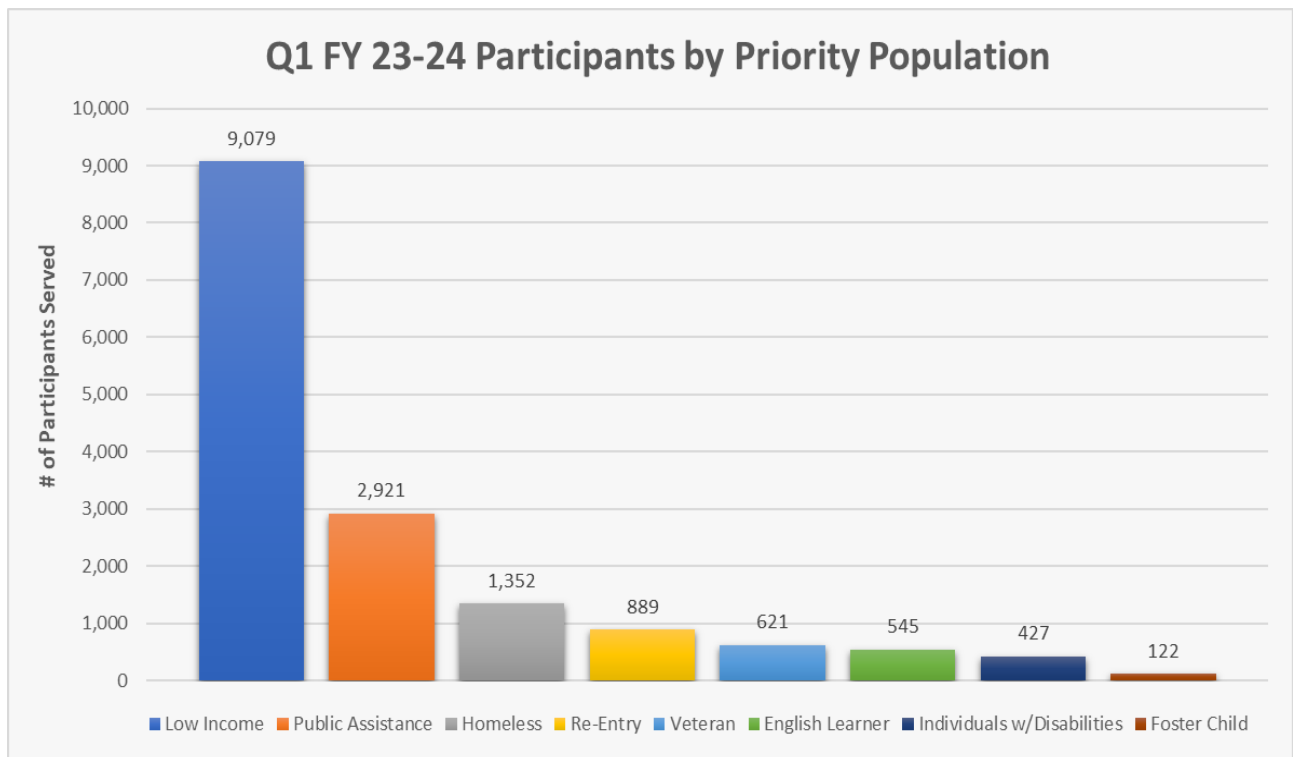
Please note: Demographics are self-attested; what is reflected above is therefore likely lower than the actual numbers.

The following charts illustrate a breakdown by supervisorial district and by priority population for participants served in Q1 FY23-24. Some individuals are categorized into more than one priority population.

Participants by Sup District



Q1 FY 23-24 Participants by Priority Population



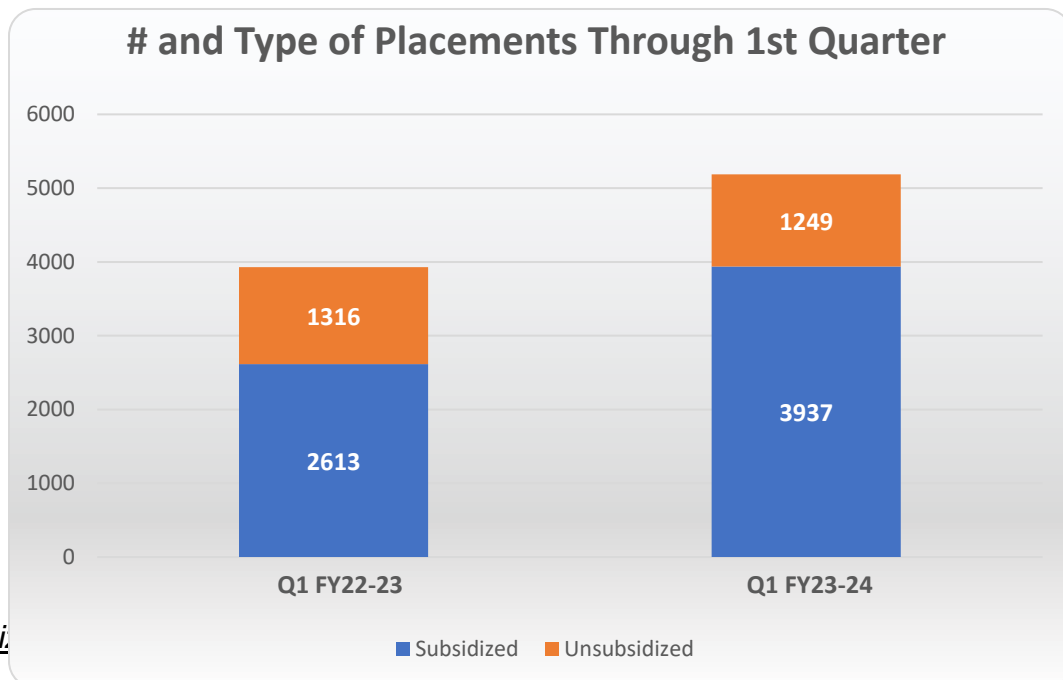
	% Of WIOA* Participants	Δ (change from Q1 FY22-23)
Low Income (by federal guidelines)	73.6%	+ 1.4%
Public Assistance Recipients	23.0%	- 1.2%
Experiencing Homelessness	7.6%	- 0.2%
Re-Entry	2.6%	- 0.6%
Veterans	6.0%	- 0.2%
English Learner	5.1%	+ 1.4%
Individuals with Disabilities	3.8%	+ 0.4%
Foster Child	0.85%	+ 0.25%

* Adult, Dislocated Worker, and Youth @Work that includes Worked-Based Learning

Placement and Employment Data

1. Overall Placements

Over 5,100 participants were placed in employment through 1st Quarter FY 2023-24, which is about 32% higher than the 3,900 participants placed through 1st Quarter FY 2022-23. Here is a breakdown of subsidized vs. unsubsidized placements across both years:



Unsubsidized

- Over 1,200 participants were connected to unsubsidized employment, at a median hourly wage of \$18.50 per hour.
- These were the top three (3) occupation groups with the most unsubsidized placements, listed in descending order:
 - Office and Administrative Support – 144 placements
 - Protective Service – 112 placements
 - Transportation and Material Moving – 102 placements.
- These were the top four (4) employers with the most unsubsidized placements, listed in descending order:
 - Contemporary Services Corporation (CSC) – 54 placements
 - Home Instead – 39 placements
 - LAUSD – 14 placements
 - Northrup Grumman – 14 placements

Within the Adult WIOA program, the highest AJCC unsubsidized employment placement performers were East San Gabriel Valley AJCC, followed distantly by Pomona Valley AJCC and South Los Angeles AJCC. The lowest performers are Northeast San Fernando Valley AJCC, West Los Angeles AJCC, and Rancho Dominguez AJCC:

Agency Name	Adult Unsubsidized Employment Placements		
	Planned	Actuals	% Achieved
Antelope Valley Comprehensive AJCC	178	44	24.7%
East L.A./West SGV Comprehensive AJCC	135	27	20.0%
East San Gabriel Valley Comprehensive AJCC	153	122	79.7%
Northeast San Fernando Valley Specialized AJCC	19	1	5.3%
Pomona Valley Comprehensive AJCC	194	66	34.0%
Rancho Dominguez Comprehensive AJCC (MCS)	71	0	0.0%
Rancho Dominguez Comprehensive AJCC (CCD)	60	5	8.3%
Rio Hondo Comprehensive AJCC	187	39	20.9%
Santa Clarita Specialized AJCC	77	9	11.7%
South Los Angeles Specialized AJCC	63	19	30.2%
Southeast L.A. Comprehensive AJCC	149	39	26.2%
Veterans Specialized AJCC	195	57	29.2%
West Los Angeles Specialized AJCC	57	3	5.3%

In the WIOA Dislocated Worker Program, the highest performers are East LA/West San Gabriel Valley AJCC, East San Gabriel Valley AJCC, and Pomona Valley AJCC. The lowest performers are South Los Angeles AJCC, Northeast San Fernando Valley AJCC, and Rancho Dominguez AJCC.

Agency Name	Dislocated Worker Unsubsidized Employment Placements		
	Planned	Actuals	% Achieved
Antelope Valley Comprehensive AJCC	50	7	14.0%
East L.A./West SGV Comprehensive AJCC	49	15	30.6%
East San Gabriel Valley Comprehensive AJCC	63	16	25.4%
Northeast San Fernando Valley Specialized AJCC	6	0	0.0%
Pomona Valley Comprehensive AJCC	54	13	24.1%
Rancho Dominguez Comprehensive AJCC (MCS)	19	0	0.0%
Rancho Dominguez Comprehensive AJCC (CCD)	20	0	0.0%
Rio Hondo Comprehensive AJCC	46	8	17.4%
Santa Clarita Specialized AJCC	18	2	11.1%
South Los Angeles Specialized AJCC	24	2	8.3%
Southeast L.A. Comprehensive AJCC	39	6	15.4%
West Los Angeles Specialized AJCC	19	4	21.1%

For the WIOA Youth Program, the highest achievers include East San Gabriel Valley AJCC, East LA/West SGV AJCC, and Southeast LA AJCC. The lowest performers are Antelope Valley AJCC, Northeast San Fernando Valley AJCC, and West Los Angeles AJCC. Although most AJCCs are in single percentage point achievement rates.

Agency Name	Youth Unsubsidized Employment Placements		
	Planned	Actuals	% Achieved
Antelope Valley Comprehensive AJCC	60	1	1.7%
East L.A./West SGV Comprehensive AJCC	67	29	43.3%
East San Gabriel Valley Comprehensive AJCC	102	64	62.7%
Northeast San Fernando Valley Specialized AJCC	3	0	0.0%
Pomona Valley Comprehensive AJCC	85	23	27.1%
Rancho Dominguez Comprehensive AJCC (MCS)	31	0	0.0%
Rancho Dominguez Comprehensive AJCC (CCD)	38	2	5.3%
Rio Hondo Comprehensive AJCC	97	18	18.6%
Santa Clarita Specialized AJCC	37	3	8.1%
South Los Angeles Specialized AJCC	29	2	6.9%
Southeast L.A. Comprehensive AJCC	71	24	33.8%
West Los Angeles Specialized AJCC	20	0	0.0%

Subsidized Employment

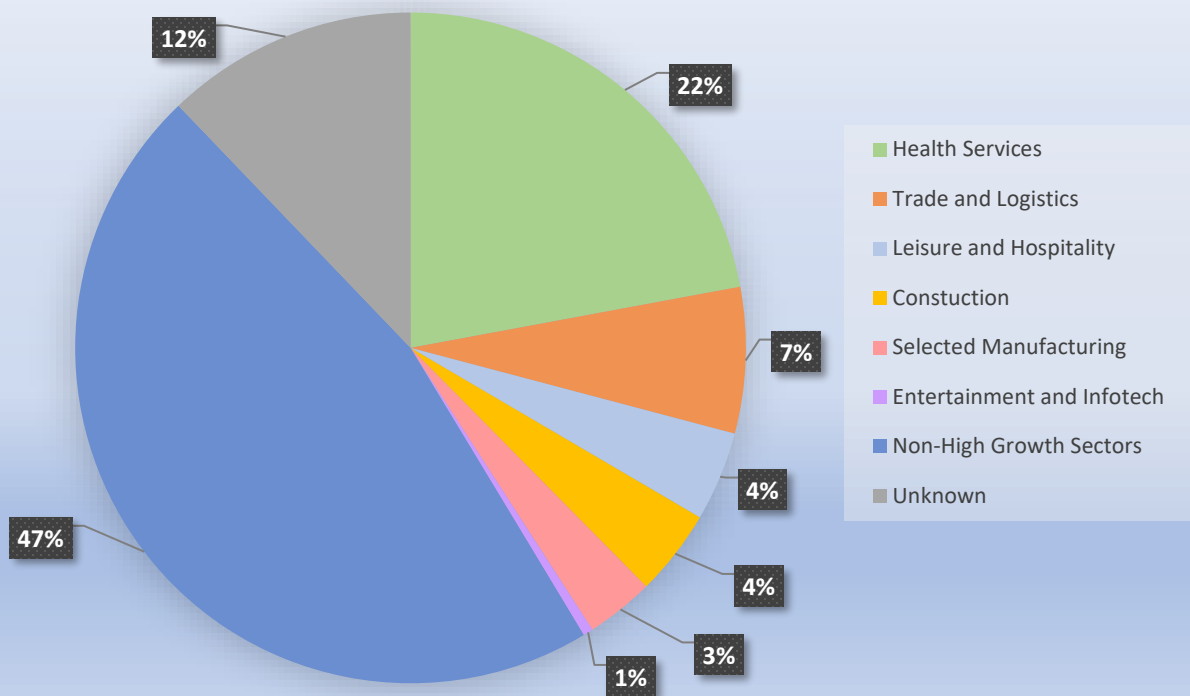
- Over 3,900 participants were connected to subsidized employment, at a median hourly wage of \$16.90 per hour. Over 50% were transformed into unsubsidized jobs.
- These were the top three (3) occupation groups with the most subsidized placements, listed in descending order:
 - Education and Health Services – 1,255 placements
 - Professional and Business Services – 687 placements
 - Trade, Transportation, and Utilities – 602 placements
- These were the top three (3) employers with the most subsidized placements, listed in descending order:
 - Walgreens – 61 placements
 - God’s Pantry at School of Extended Educational Options (SEEO) – 41 placements
 - Watts Youth Opportunity Movement – 40 placements

2. High-Growth Industry Placements

Over 41% of all unsubsidized placements through 1st Quarter FY 2023-24 belonged to an identified high-growth sector. The Workforce Development Board selected the 6 high-growth sectors several years ago: Health Services, Trade and Logistics, Leisure and Hospitality, Construction, Selected Manufacturing, and Entertainment and Infotech. It is important to note that jobs in a non-high growth sector may still be considered a positive

outcome based on high wages, great benefits, job security, and a promising career trajectory. Participant choice is also an important variable to consider when looking at data related to placements.

Unsubsidized Placements Through Q1 FY23-24 High Growth Sector vs. Non-High Growth Sector



Out of all subsidized placements, over 21% were categorized as high-growth sector jobs. Nearly 76% belonged to non-high-growth sectors, and about 5.8% were unknown. As with unsubsidized placements, our programs emphasize helping participants enter high-growth industries, but being hired in a high-growth industry is not the only desirable outcome. Sectors that have not been designated as high growth, such as Professional and Business Services, Retail Trade, and Public Administration, often see high numbers of placements. Although these industries might not have higher-than-average growth at a specific point in time, the possibility always exists for changes in technologies, societal preferences, and government regulations to shift the demand for products or services in any given industry.

Note: In some cases, an individual may be placed in more than one sector, for multiple jobs at different times, and/or placed multiple times throughout the program year.

Next Steps

Through biweekly WIOA performance enhancement meetings, monthly AJCC Directors' meetings, and technical assistance sessions throughout the program year, DEO continues to place accountability at the forefront and emphasize best practices and techniques to improve attainment of performance measure goals and outcomes. We will continue to work with AJCC staff during trainings and continue emphasizing accurate and effective ways of reporting measurable skill gains and capturing all available data up to date. We will also emphasize the importance of matching participants to trainings that offer high-growth industry career pathways and family sustaining wages.

Updates on the Los Angeles County workforce development system's performance for the current fiscal year (FY23-24) will be provided at the next quarterly meeting. Please let us know if you have any questions.

IP:SP:ec

Attachments:

Attachment I – WDB Dashboard – FY 2023-24 – 1st Quarter

Los Angeles County Workforce Development Programs

Workforce Development Board Quarterly Report

FY 2023-24 Q1
Data as of 11/1/2023

department
of **economic
opportunity**
COUNTY OF LOS ANGELES



DATA DICTIONARY

Base Wage Data - Base wage data is obtained through Unemployment Insurance data and is through 12/31/2021. 3rd quarter of wage data will be available by 6/30/21 because of the 6 month delay.

Baseline measure - The data is captured in current reporting period to develop future goals.

Employed Participants - Participants who have been placed in unsubsidized, permanent employment, as recorded at closure or follow-up (supplemental data) or through base wage data.

Employment Sector - Sectors are defined by the NAICS (North American Industry Classification System) code entered when a placement is recorded at closure, during follow-up or through base wage data.

Employment Type- High growth sectors for LA County as defined by LAEDC's 2016-2021 Jobs report published June 2017.

Hourly Wage – Only from supplemental data; base wage data does not include hourly rate as wage data is reported quarterly.

Living Wage - Hourly rate that an **individual** in a household must earn to support his or herself and their family. (For this report, we are using 1 adult and 0 children from MIT Living Wage Calculation for Los Angeles County: [Living Wage Calculator - Living Wage Calculation for Los Angeles County, California \(mit.edu\)](#))

Occupation and Occupation Groups – Derived from ONET codes entered in employment records at closure or follow-up. Please note that ONET codes are not available for base wage employments as base wage only contains NAICS codes.

Placed Participants - WIOA Participants who have been placed in unsubsidized, permanent employment, as recorded at closure or follow-up (supplemental data) or through base wage data. Includes WIOA Youth post-secondary and advanced training placements.

Served Participants – Participants who received services in the time period, including carryovers from prior periods and those receiving follow-up services.

Supplemental Data - Employment-related indicator information from tax docs, payroll records, employer records, etc., provided by participants to case managers.

Trained Participants - Participants who have successfully completed a training activity or are currently receiving training during the time period.

Youth@Work- Includes CORE internship program, Work Based Learning (WIOA), WBL, Youth. The rest of the programs are grouped under Adult Programs.

Sup District Data- Supervisorial District data within this report is based on the approved preliminary Sup District borders.



WDB QUARTERLY REPORT

HIGH-LEVEL SUMMARY

FY 2023-24 Q1

Sup District

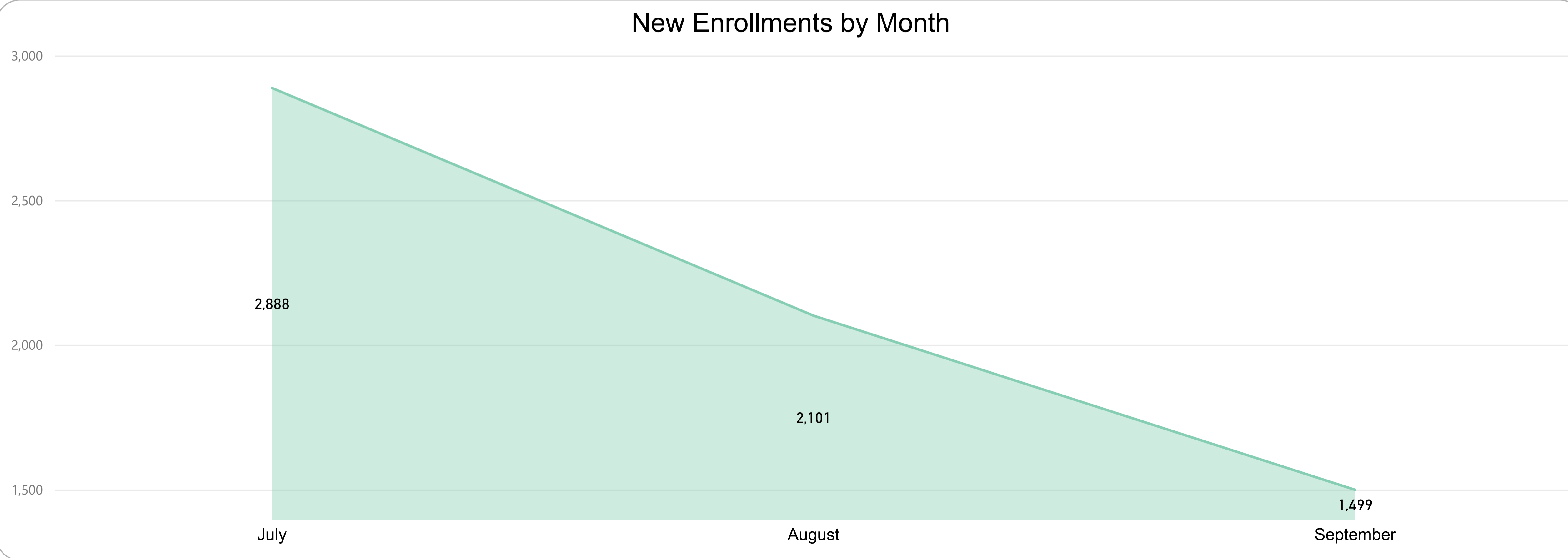
All

Select Program

All

6,371
New Enrollments

New Enrollments by Month





WDB QUARTERLY REPORT

ACCOUNTABILITY MEASURES

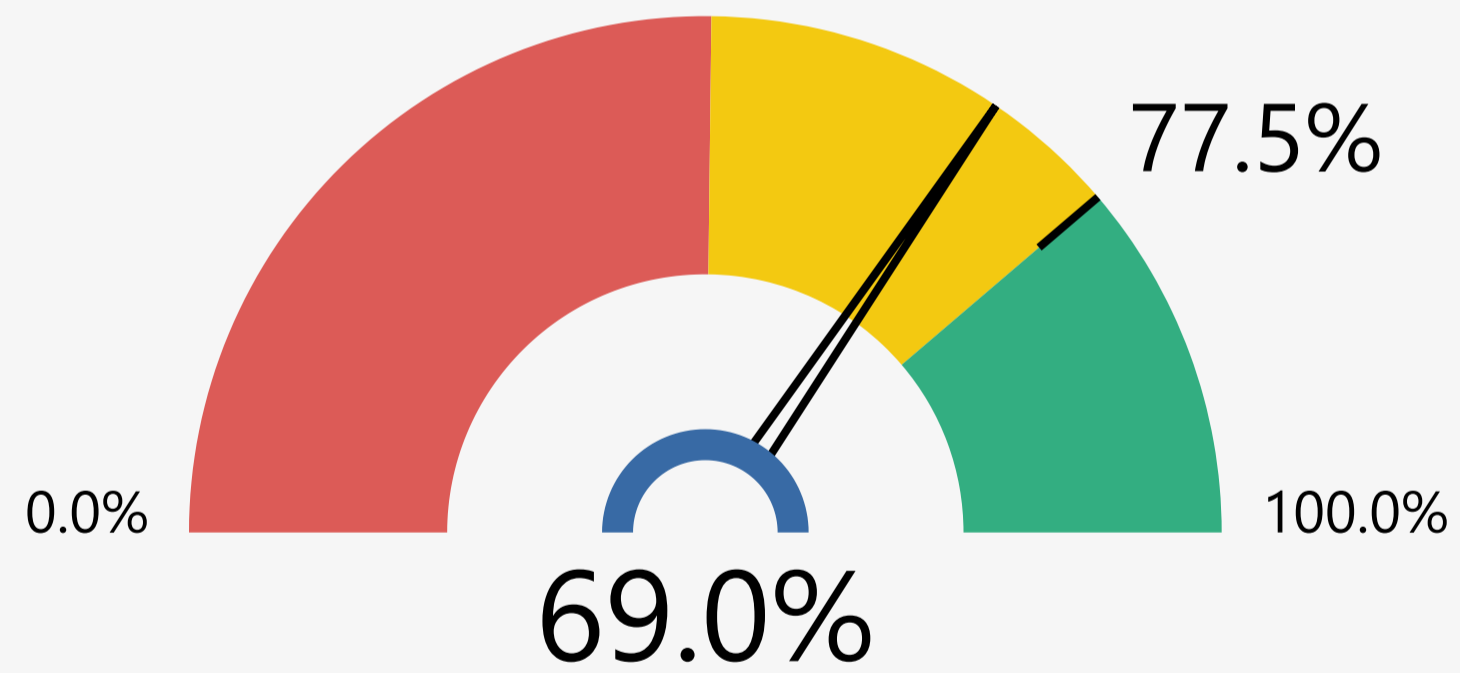
2nd QUARTER PLACEMENT

Adult, Dislocated Worker, and WIOA Youth

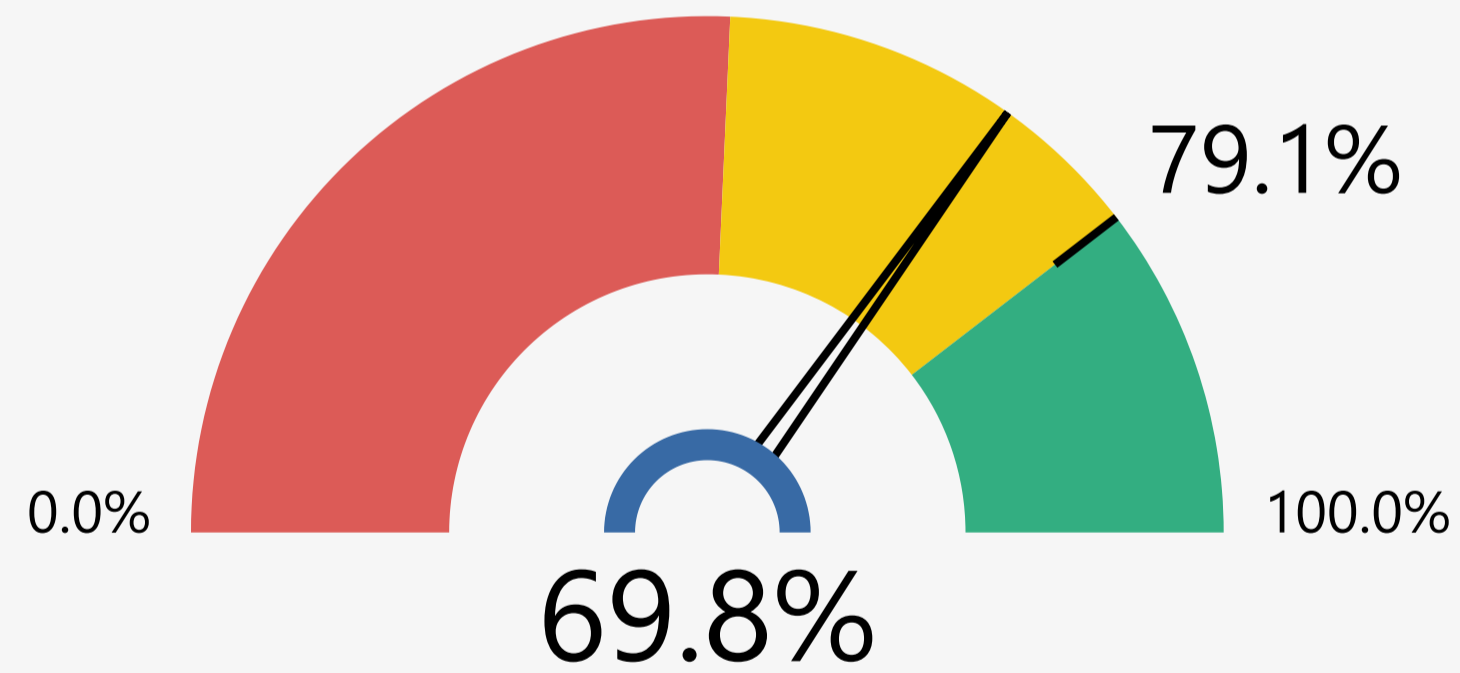
(Accountability Report Through FY 2023-24 Quarter 1)

- 4th Quarter Placement
- Credential Attainment
- Measurable Skills Gain
- Median Earnings

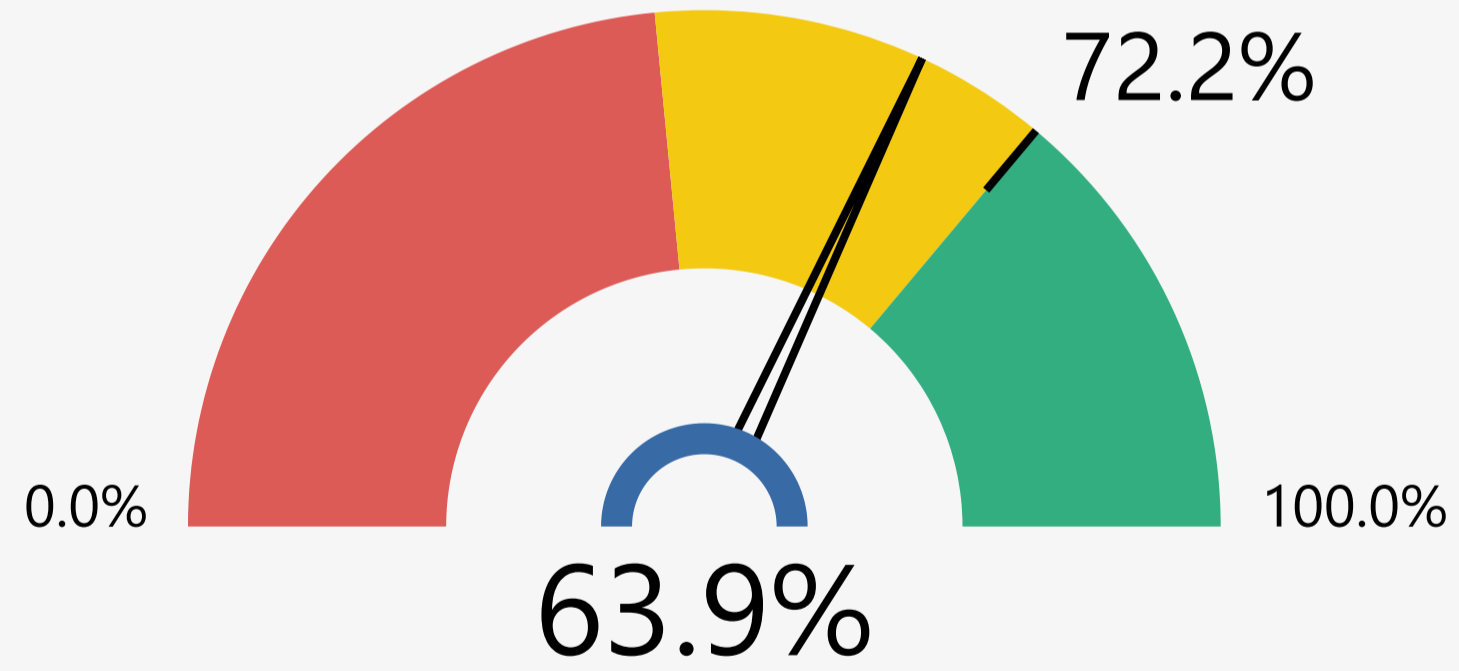
Adult Dislocated Worker Youth



Within 10% of goal



Within 10% of goal



Within 10% of goal



WDB QUARTERLY REPORT

ACCOUNTABILITY MEASURES

4th QUARTER PLACEMENT

Adult, Dislocated Worker, and WIOA Youth

(Accountability Report Through FY 2023-24 Quarter 1)

2nd Quarter Placement

Credential Attainment

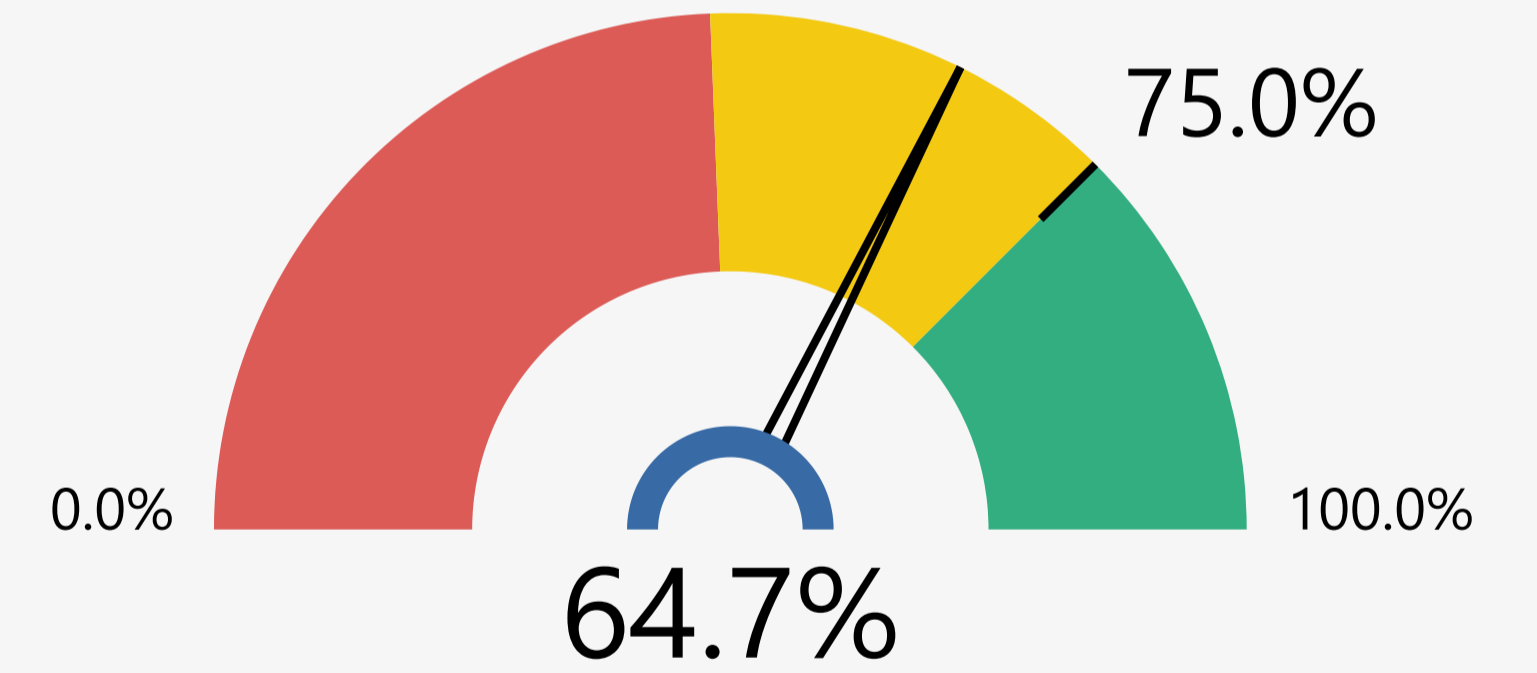
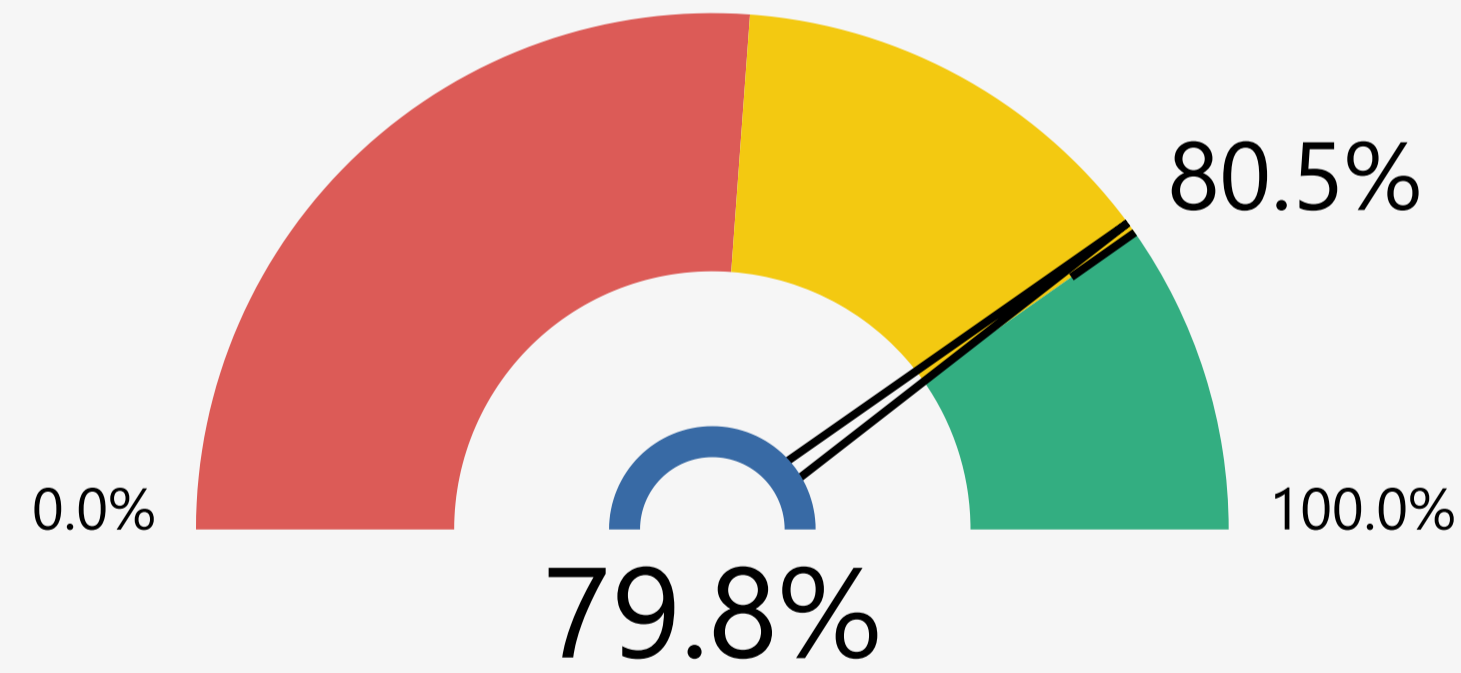
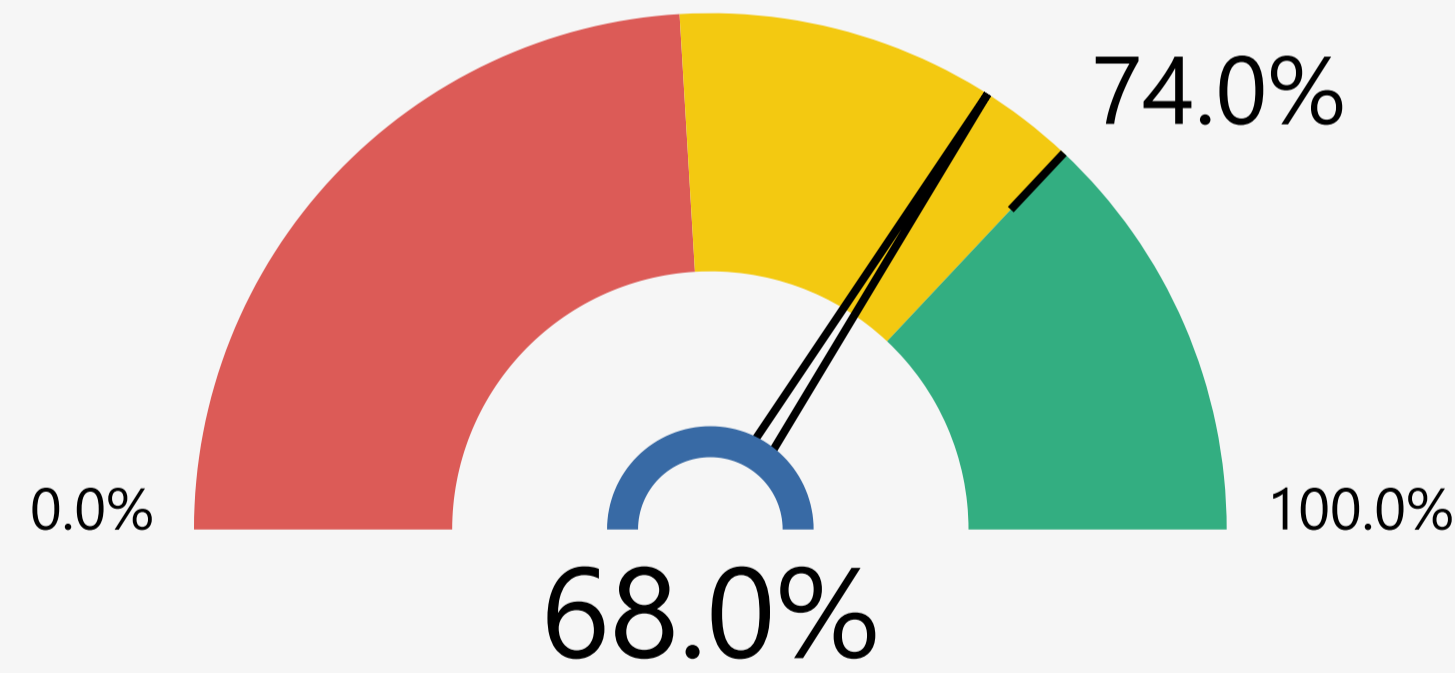
Measurable Skills Gain

Median Earnings

Adult

Dislocated Worker

Youth



Within 10% of goal

Within 10% of goal

More than 10% of meeting goal



WDB QUARTERLY REPORT

ACCOUNTABILITY MEASURES

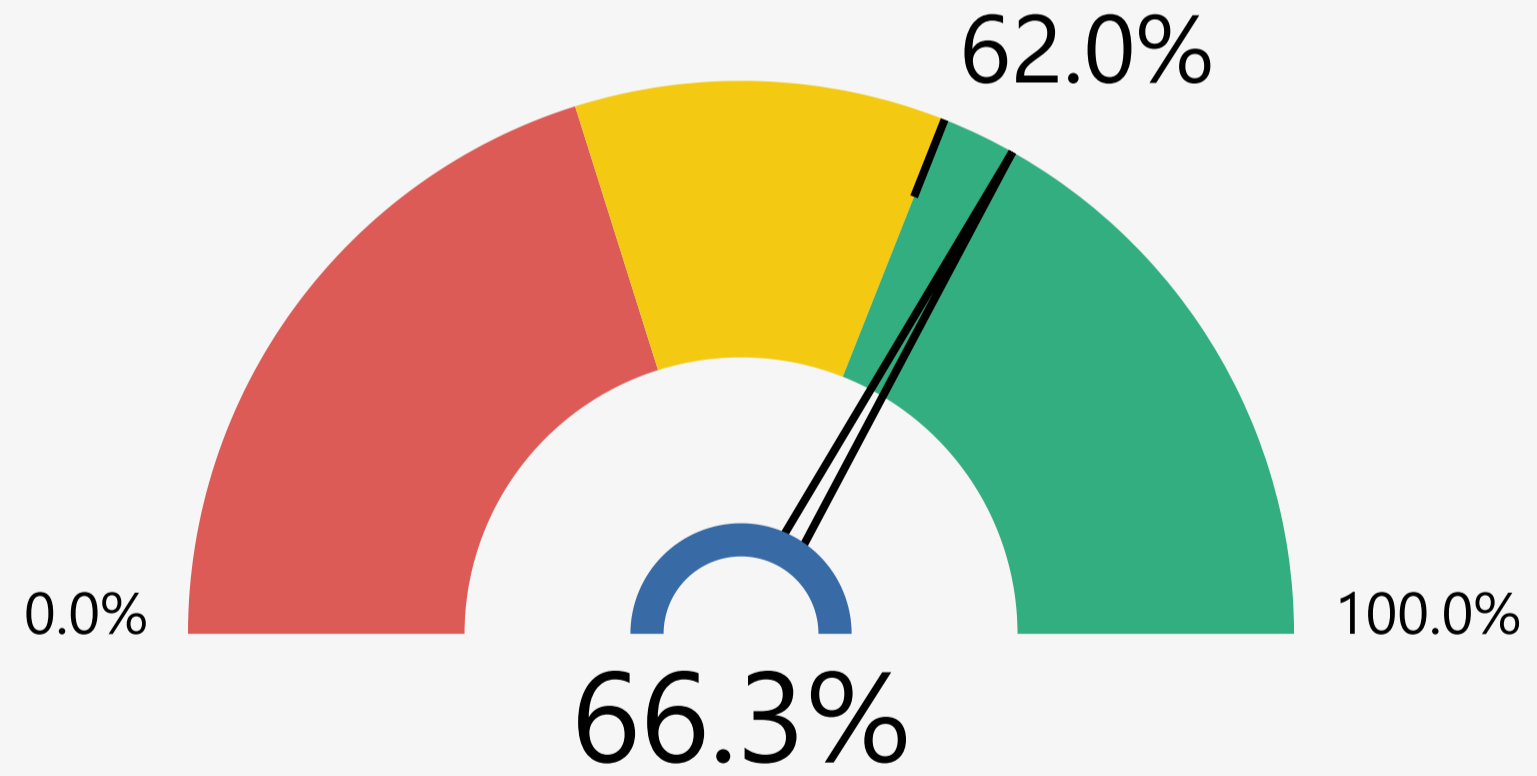
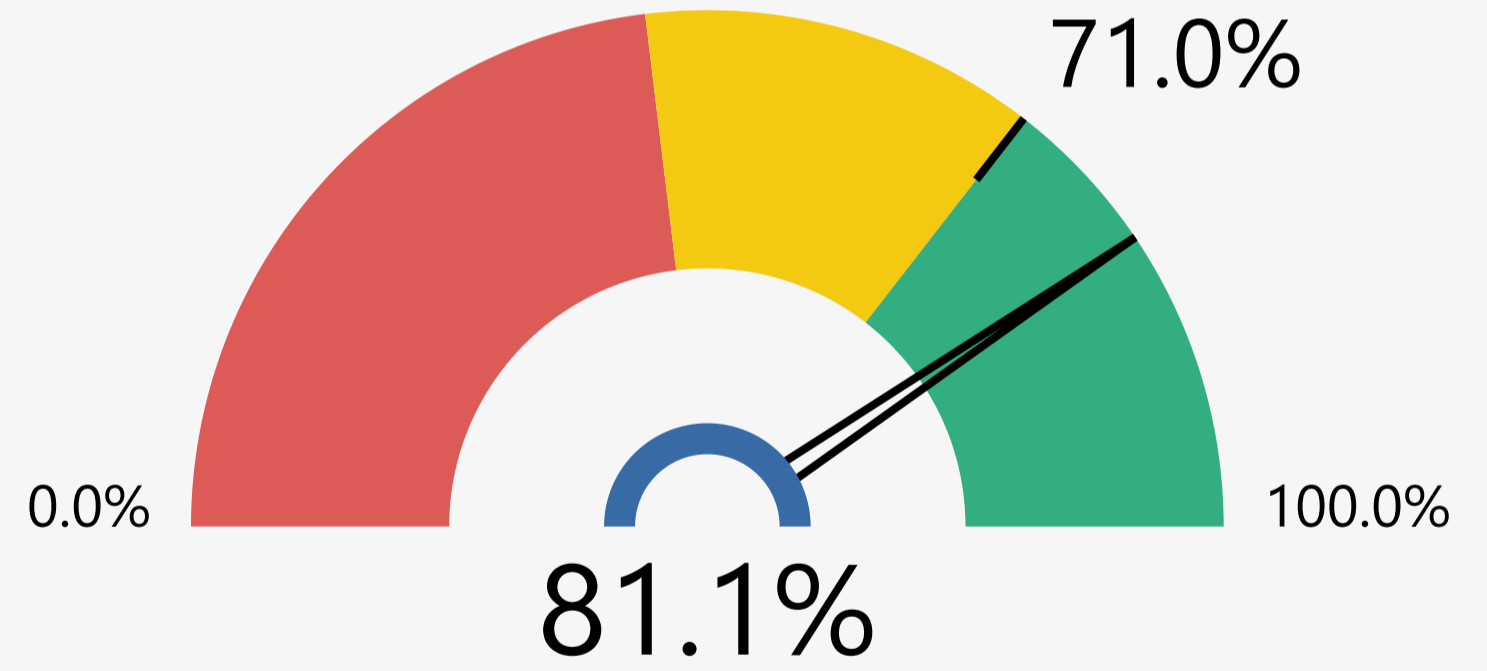
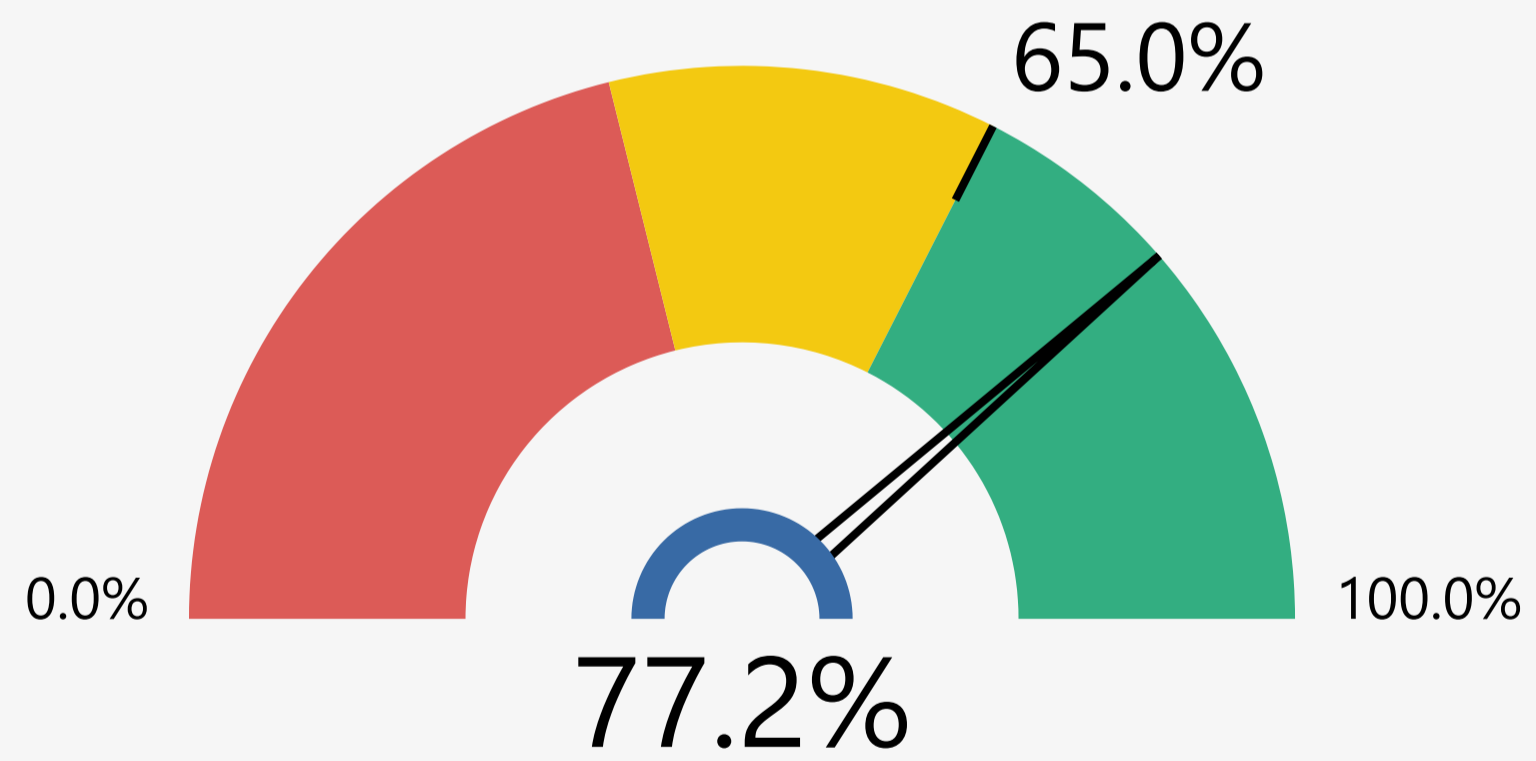
CREDENTIAL ATTAINMENT

Adult, Dislocated Worker, and WIOA Youth

(Accountability Report Through FY 2023-24 Quarter 1)

- 2nd Quarter Placement
- 4th Quarter Placement
- Measurable Skills Gain
- Median Earnings

Adult Dislocated Worker Youth



Goal met

Goal met

Goal met



WDB QUARTERLY REPORT

ACCOUNTABILITY MEASURES

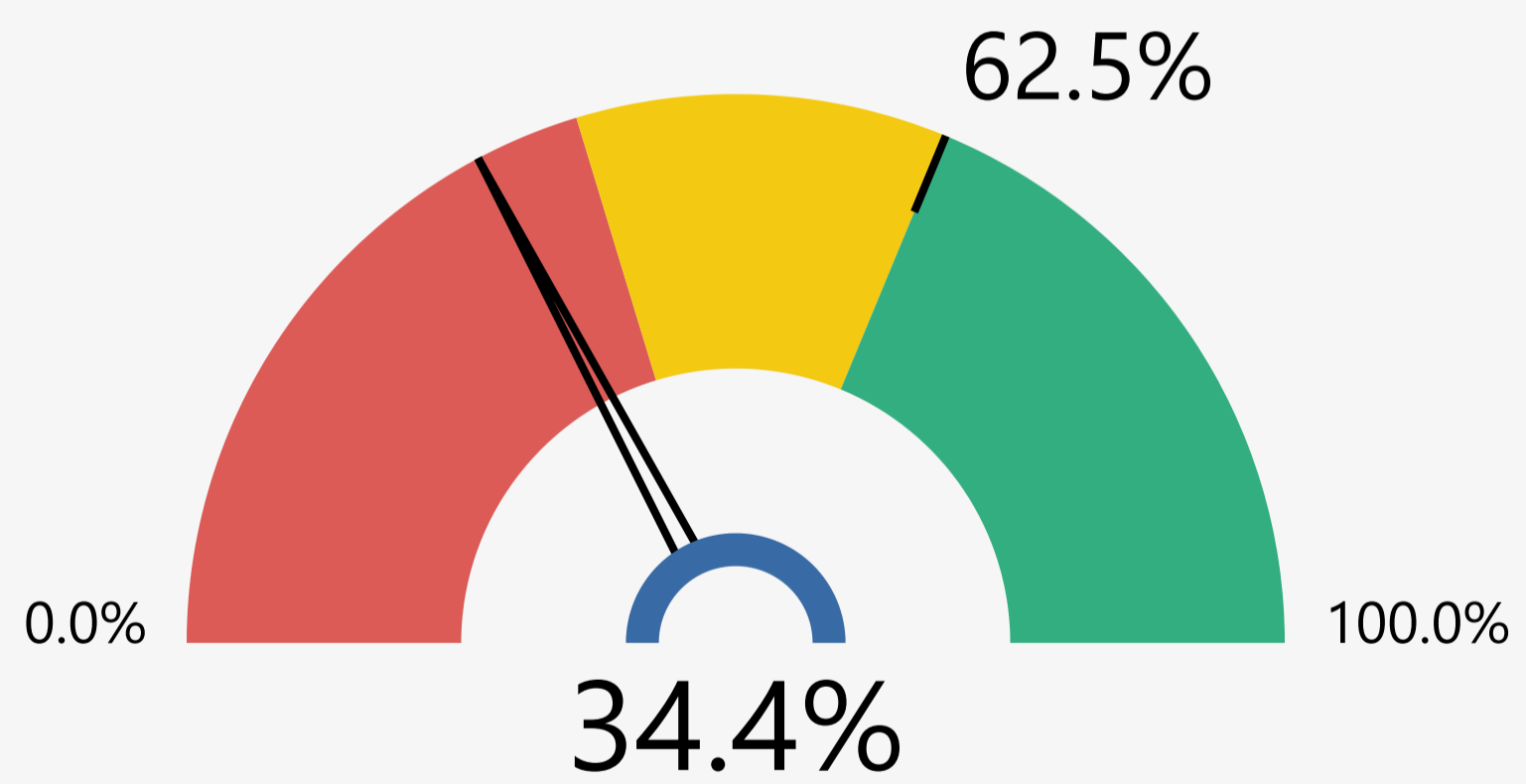
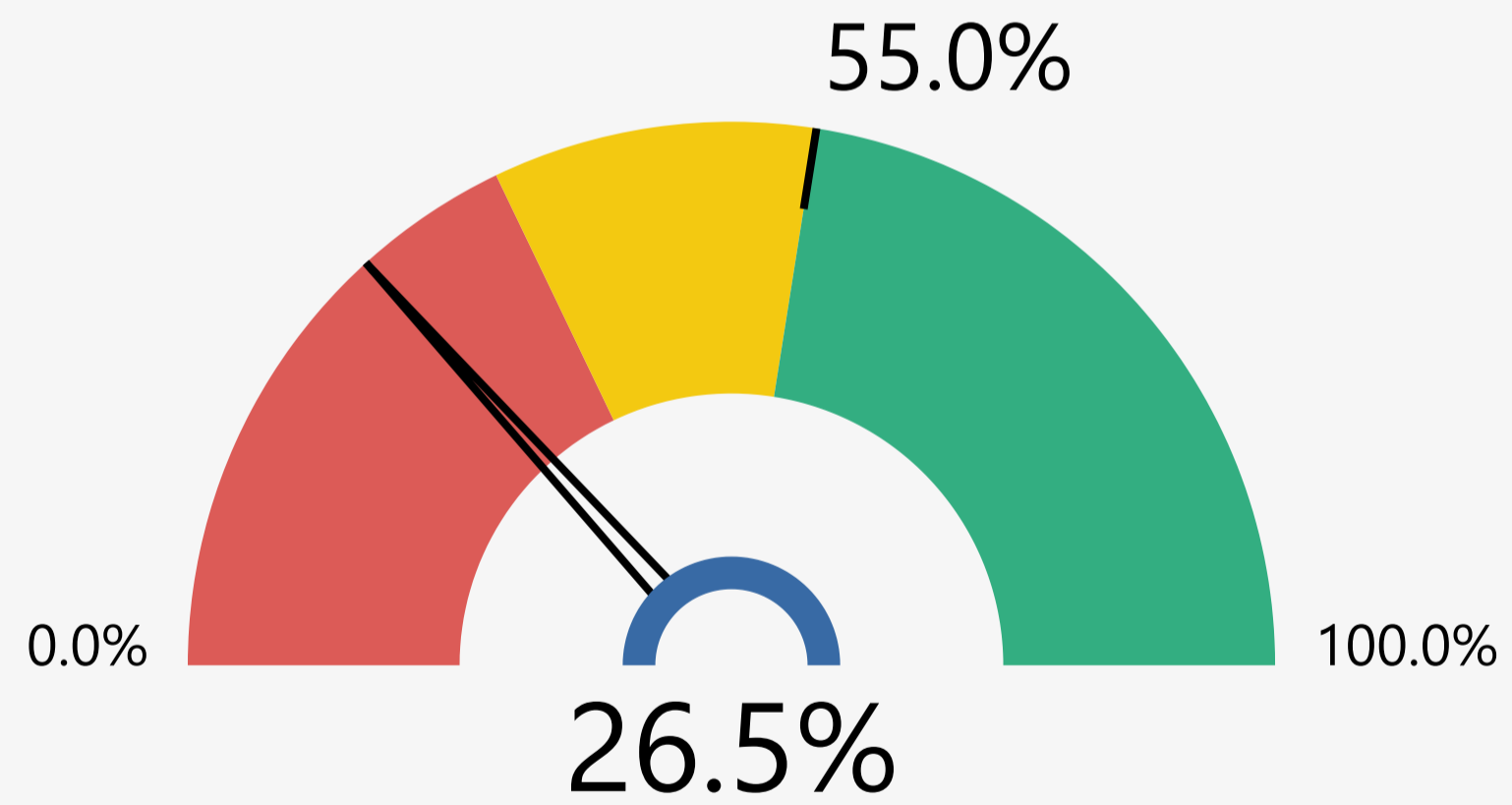
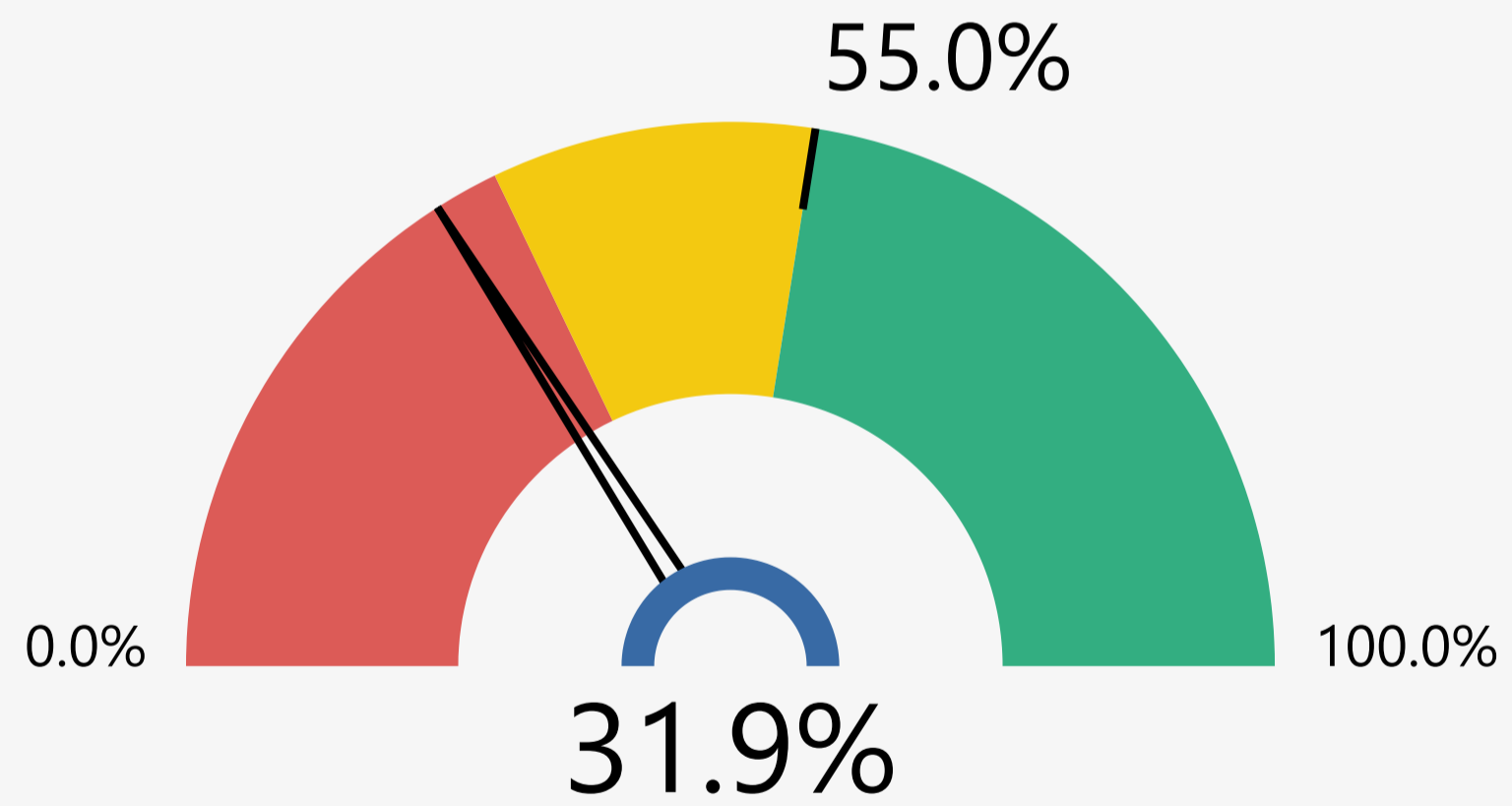
MEASURABLE SKILLS GAIN

Adult, Dislocated Worker, and WIOA Youth

(Accountability Report Through FY 2023-24 Quarter 1)

- 2nd Quarter Placement
- 4th Quarter Placement
- Credential Attainment
- Median Earnings

Adult Dislocated Worker Youth



More than 10% of meeting goal

More than 10% of meeting goal

More than 10% of meeting goal



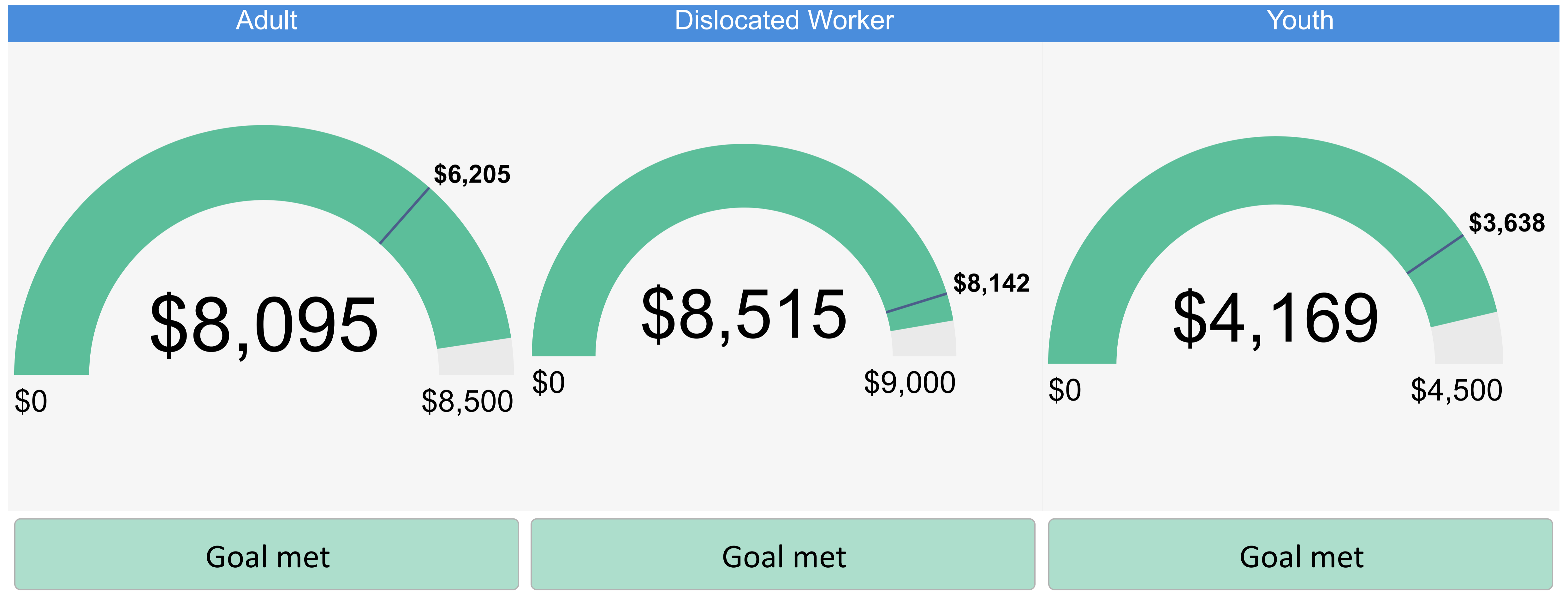
WDB QUARTERLY REPORT

ACCOUNTABILITY MEASURES

MEDIAN EARNINGS

Adult, Dislocated Worker, and WIOA Youth
(Accountability Report Through FY 2023-24 Quarter 1)

- 2nd Quarter Placement
- 4th Quarter Placement
- Credential Attainment
- Measurable Skills Gain





WDB QUARTERLY REPORT

PARTICIPANTS SERVED

FY 2023-24 Q1

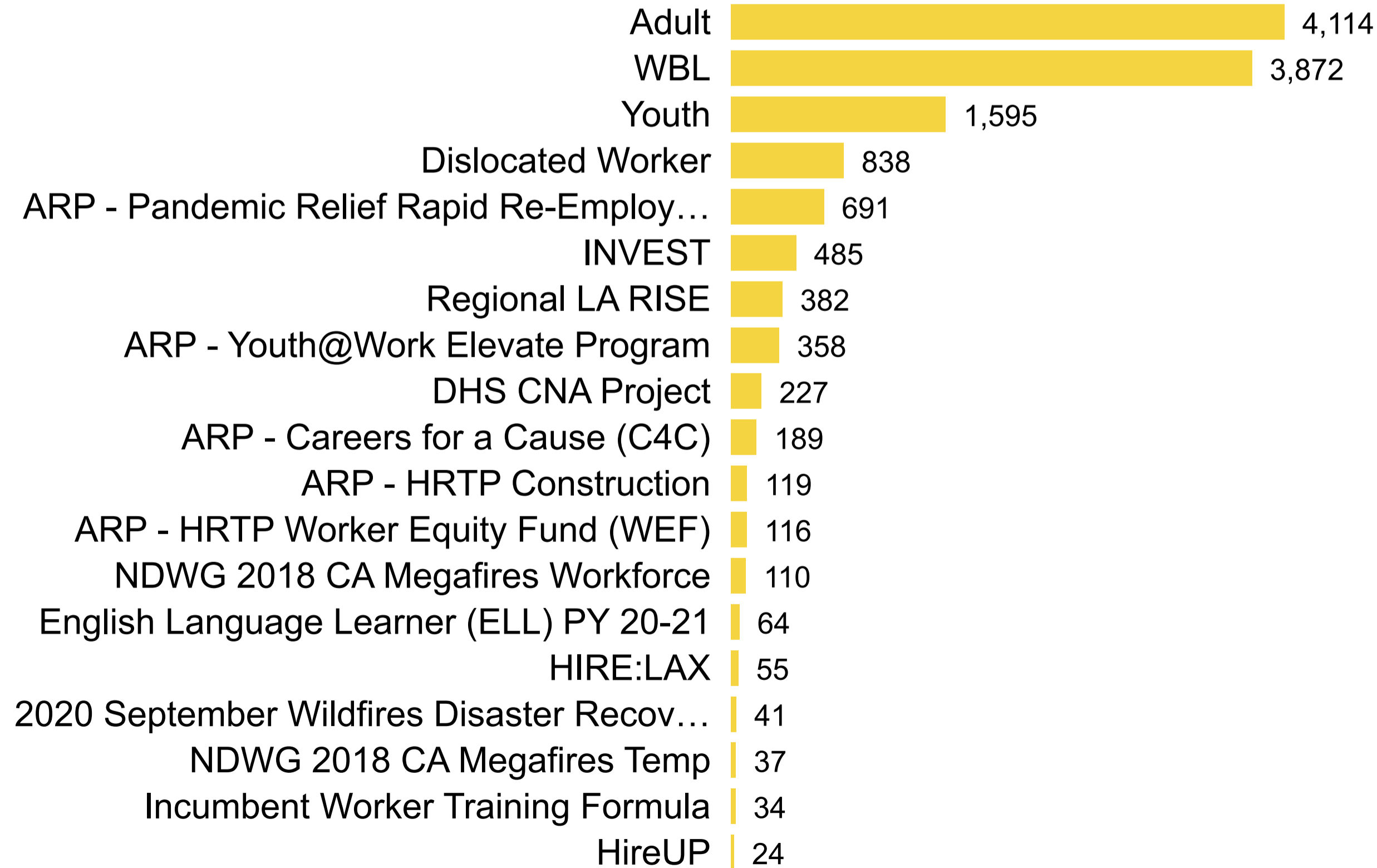
Select Quarter

All

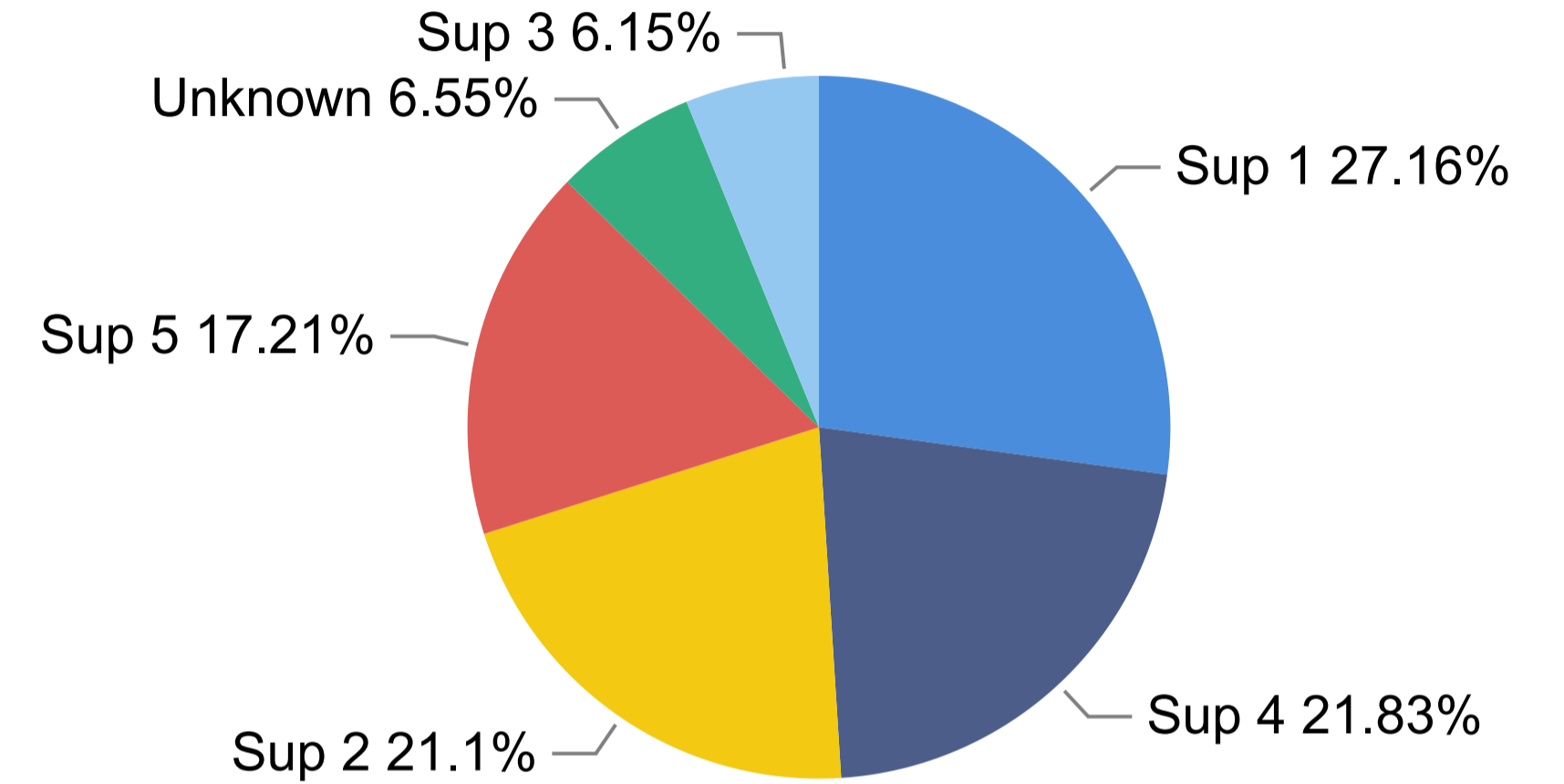
11,807

Served Participants

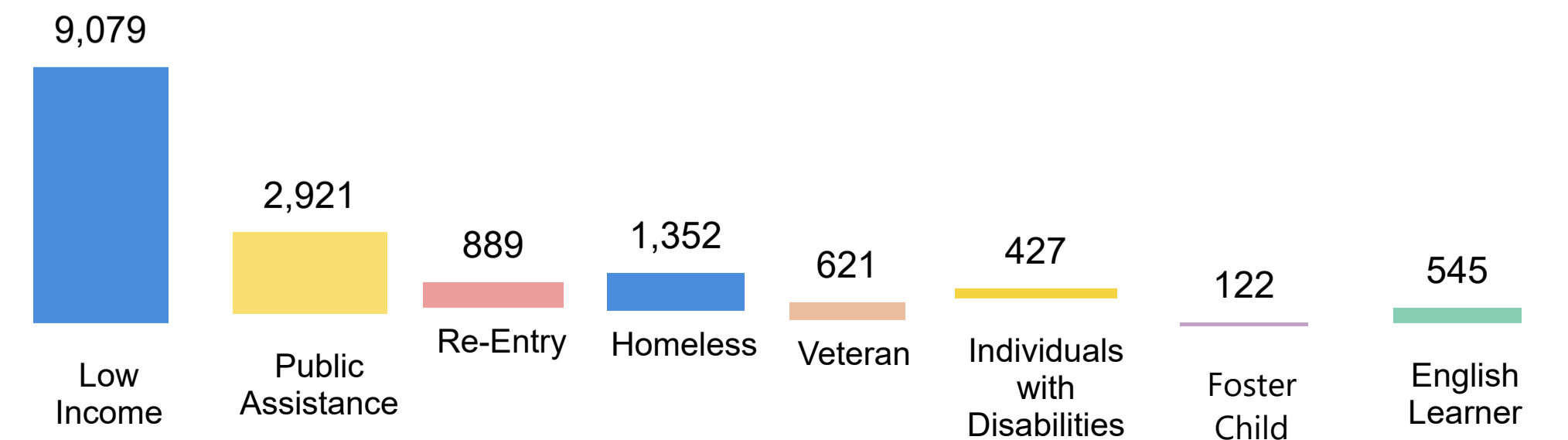
Participants by Program



Participants by Sup District



Participants by Priority Population





WDB QUARTERLY REPORT

PARTICIPANTS SERVED: OTHER DEMOGRAPHICS

FY 2023-24 Q1

Select Quarter

All

Sup District

All

Select Program

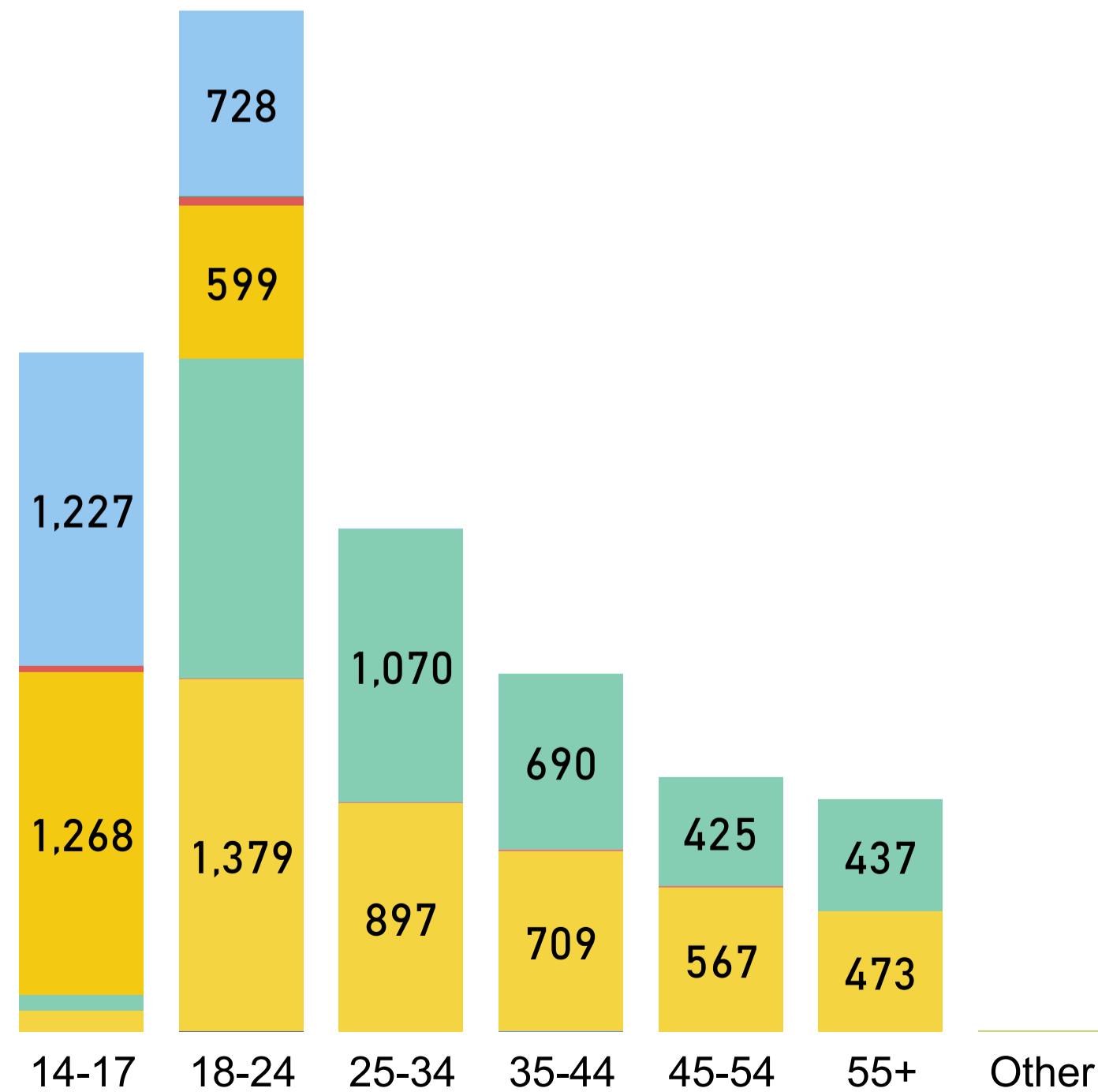
All

11,807

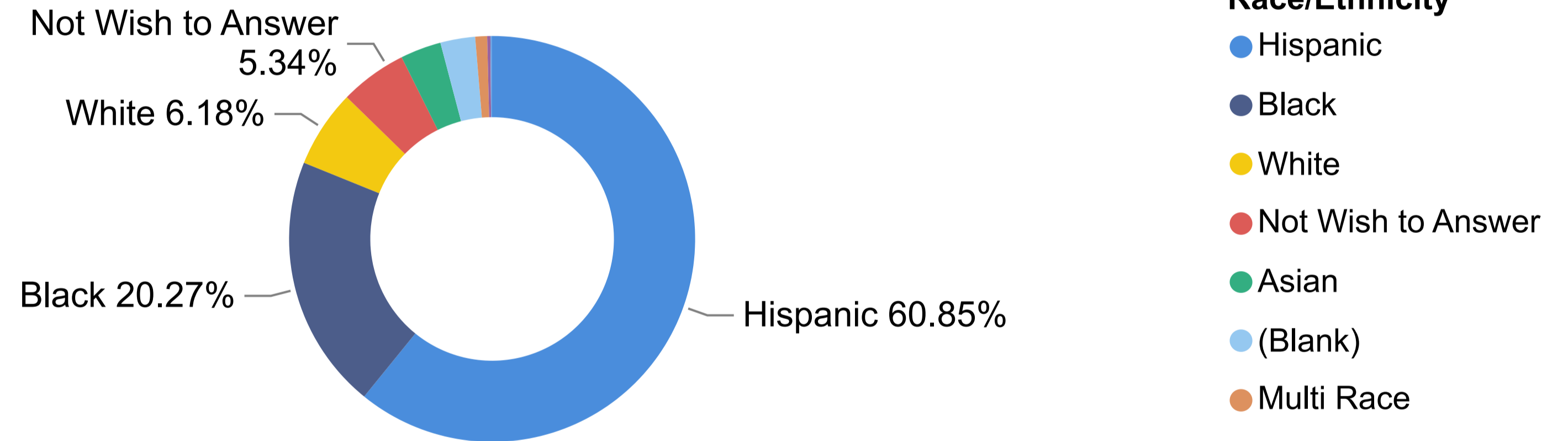
Served Participants

Participants by Age and Gender

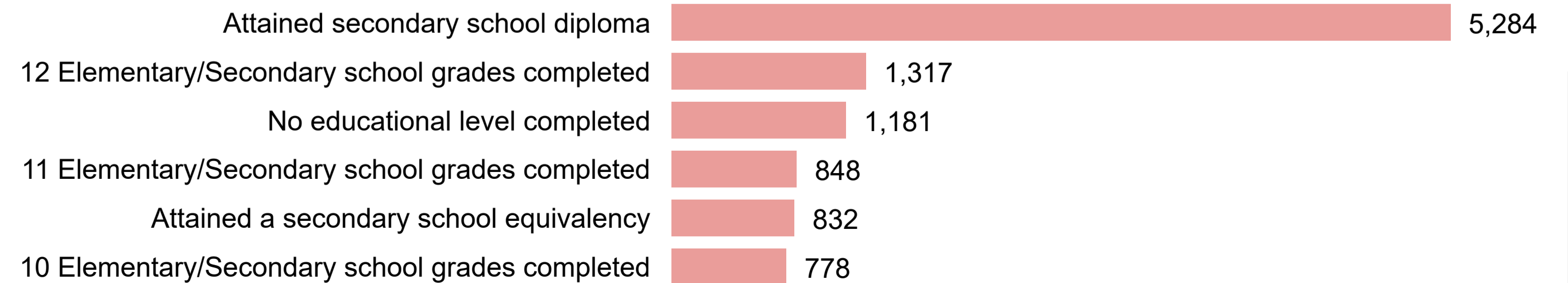
Gender (Blank) Do not id... Female Informati...



Participants by Race/Ethnicity



Educational Level at Enrollment





WDB QUARTERLY REPORT

WIOA TRAINING COST BY PROVIDER*

FY 2023-24 Q1

Select Program

All

Sup District

All

1,469

Trained Participants

\$2,169

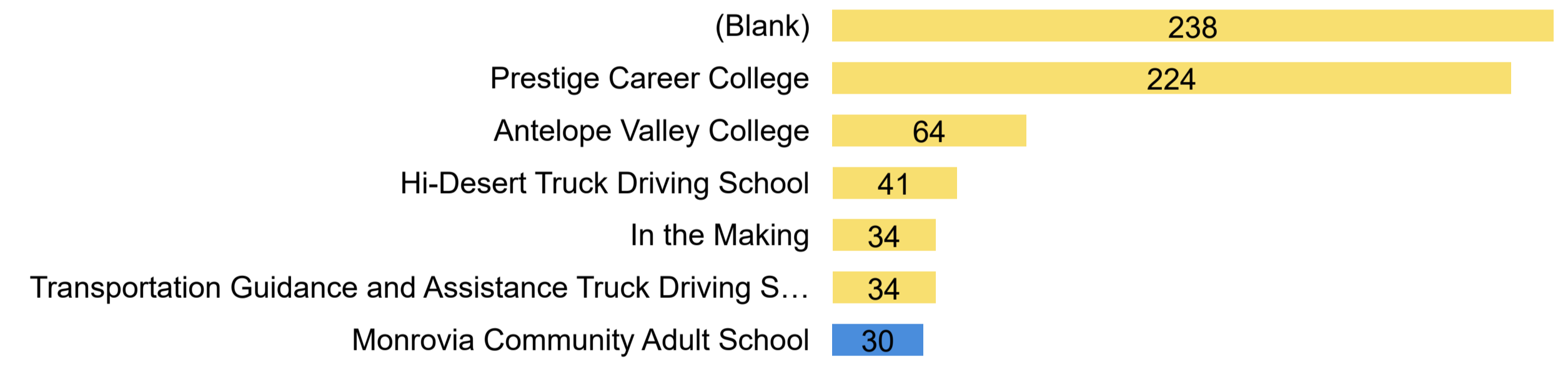
Average Training Cost

\$3,186,240

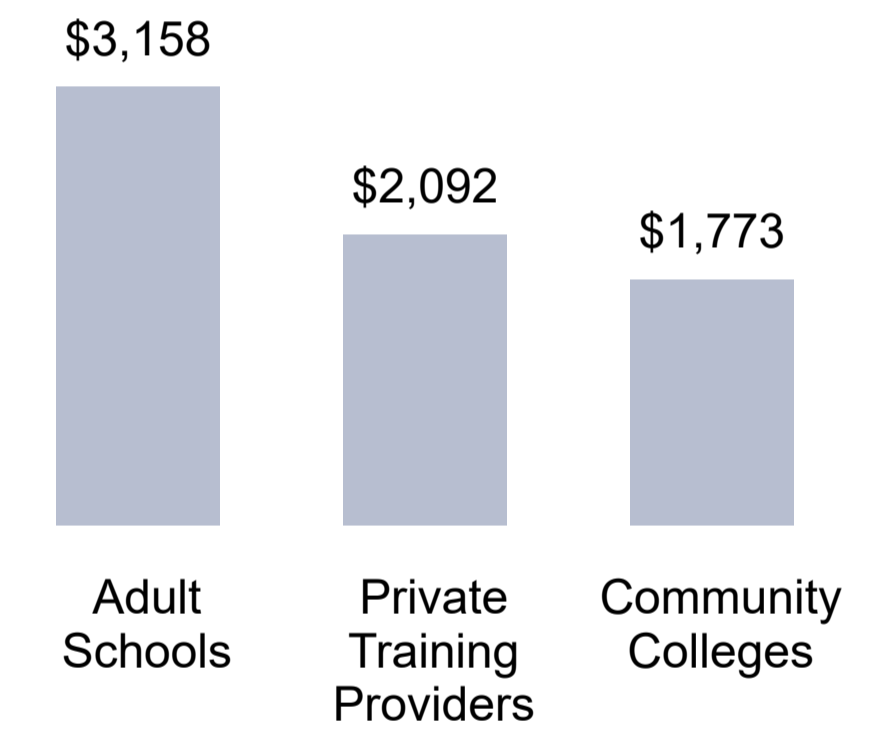
Total Training Cost

Trained Participants by Training Provider

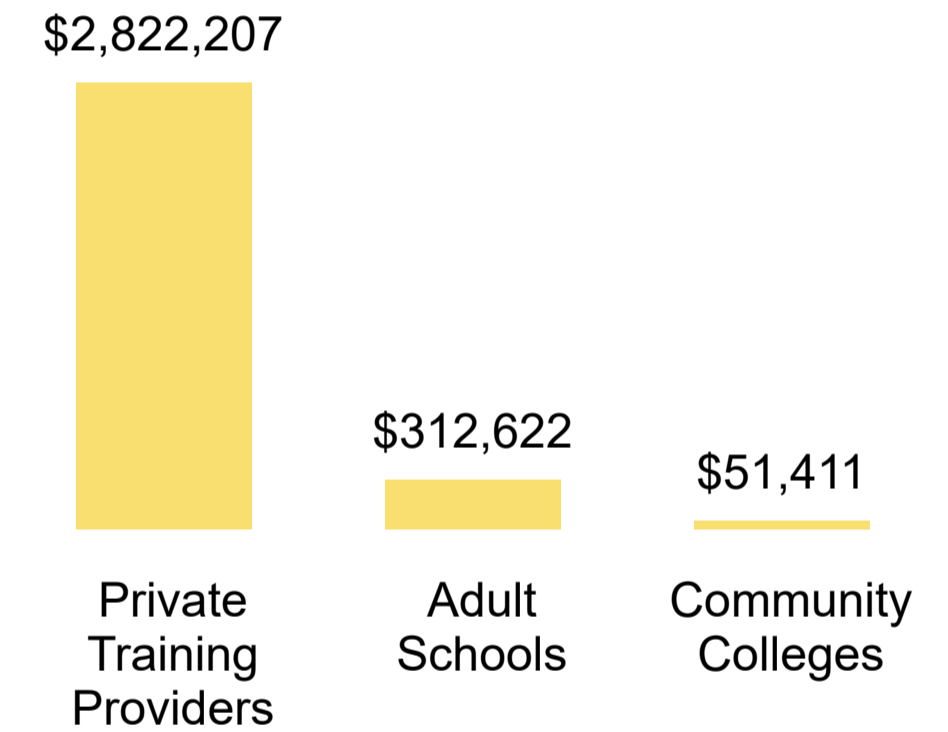
Category ● Adult Schools ● Community Colleges ● Private Training Providers



Average Training Cost

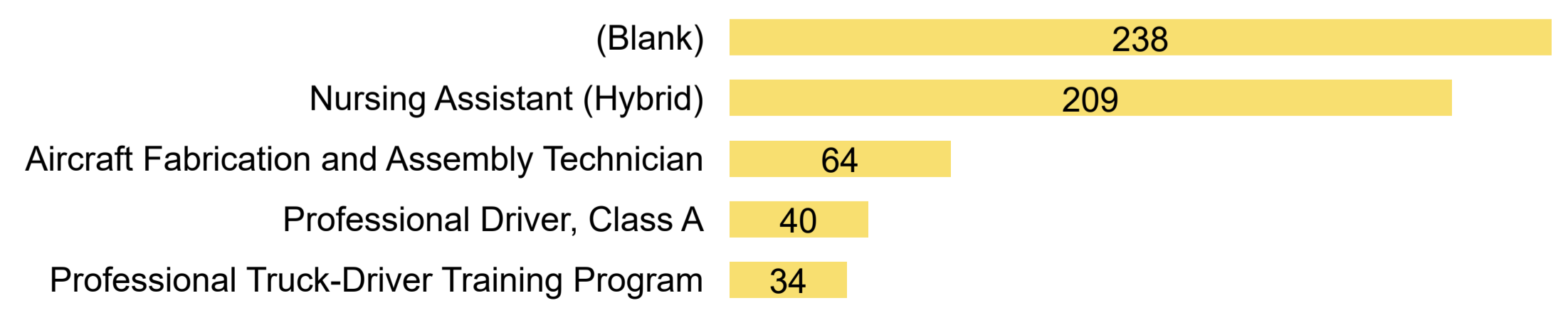


Total Training Cost



Trained Participants by Training Course

Category ● Adult Schools ● Community Colleges ● Private Training Providers



Activity	# of Participants	Total Training Cost
Apprenticeship Training	13	\$0
Customized Training	40	\$51,116
Enrolled in Post-Secondary Education	28	\$0
Incumbent Worker Training	19	\$29,832
Internship (Paid)	52	\$0
Occupational Skills Training (Approved ETPL Provider)	732	\$2,822,366
Occupational Skills Training (non-ETPL provider,	60	\$145,630
Total	1,469	\$3,186,240

*The tab only includes successfully completed and in-progress training.



WDB QUARTERLY REPORT

UNSUBSIDIZED EMPLOYMENTS

FY 2023-24 Q1

Quarter

All

Sup District

All

Program

All

Living Wage

All

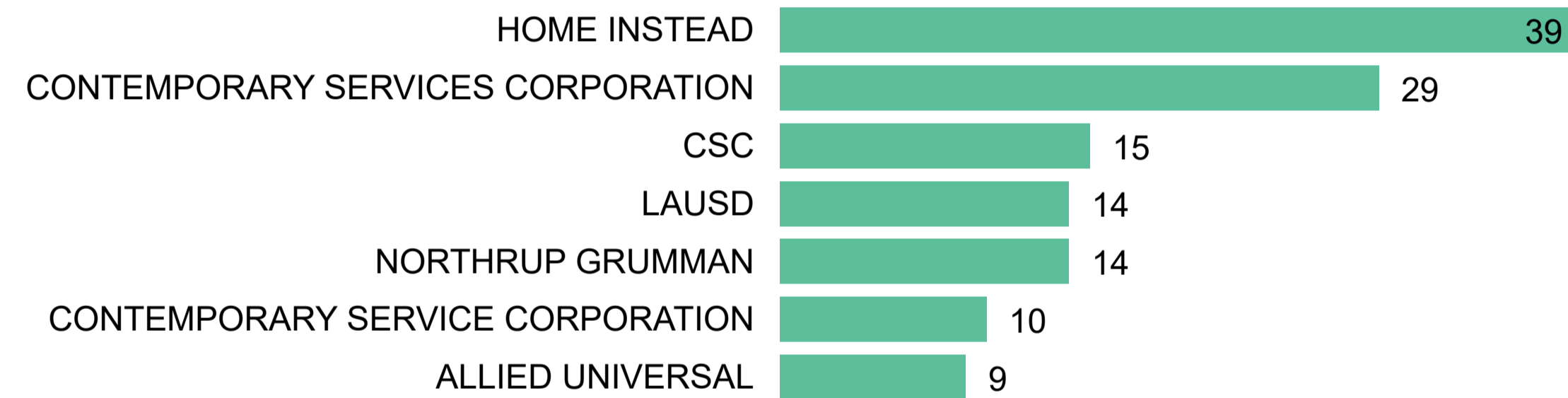
1,249

Employed Participants

\$18.50

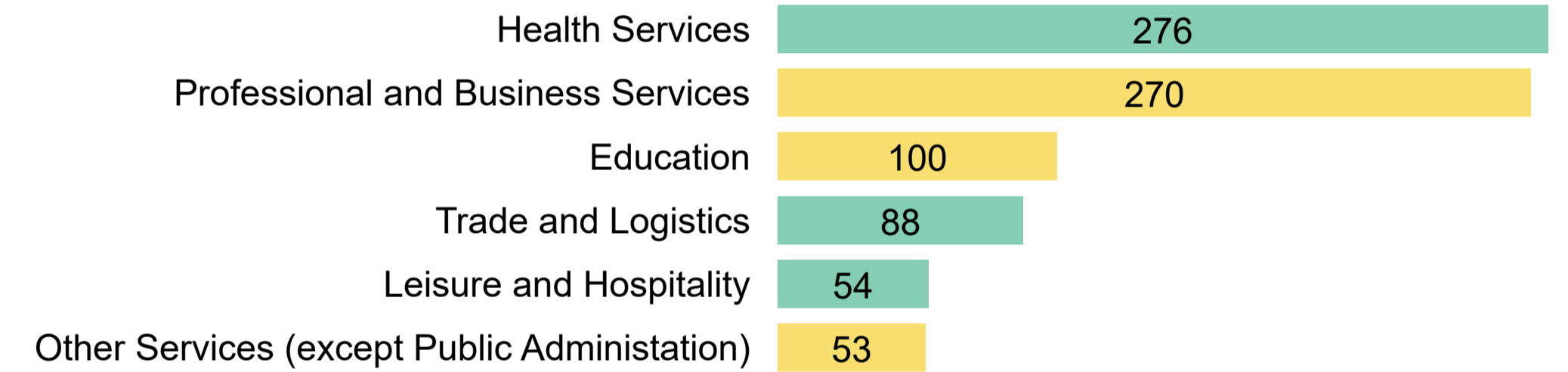
Median Hourly Wage

Top 10 Employers

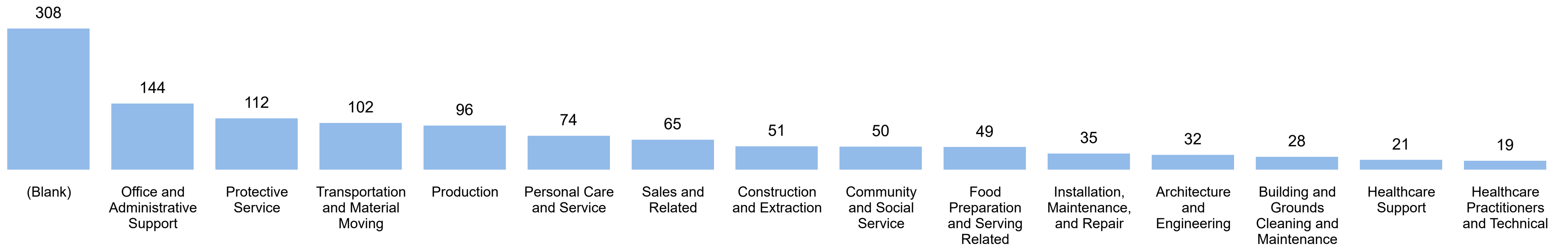


Employment Sector and Sector Type

Sector Type ● High Growth ● Non-High Growth



Top 15 Occupation Groups





WDB QUARTERLY REPORT

SUBSIDIZED EMPLOYMENTS

FY 2023-24 Q1

Quarter

All

Sup District

All

Program

All

Living Wage

All

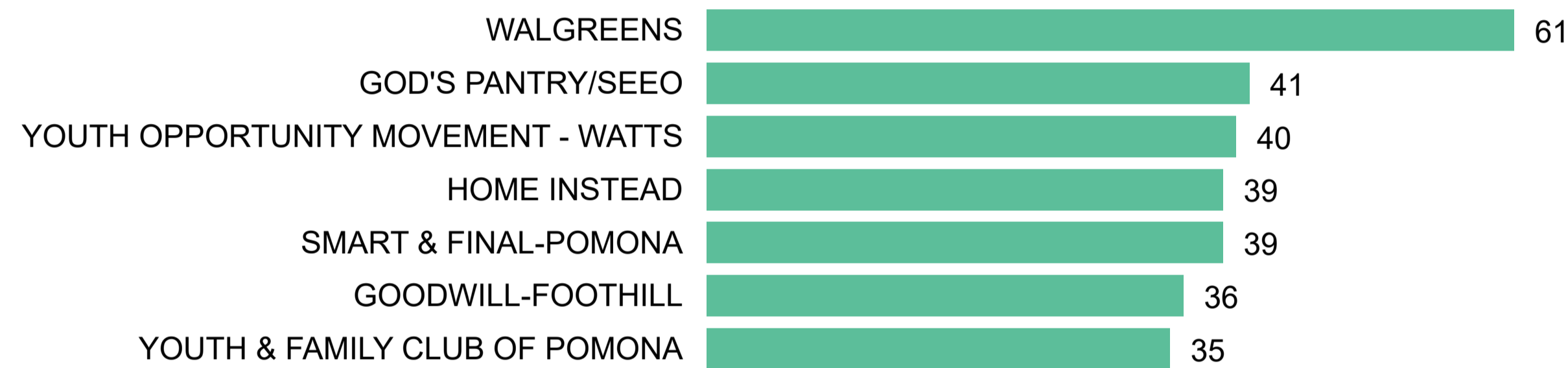
3,937

Employed Participants

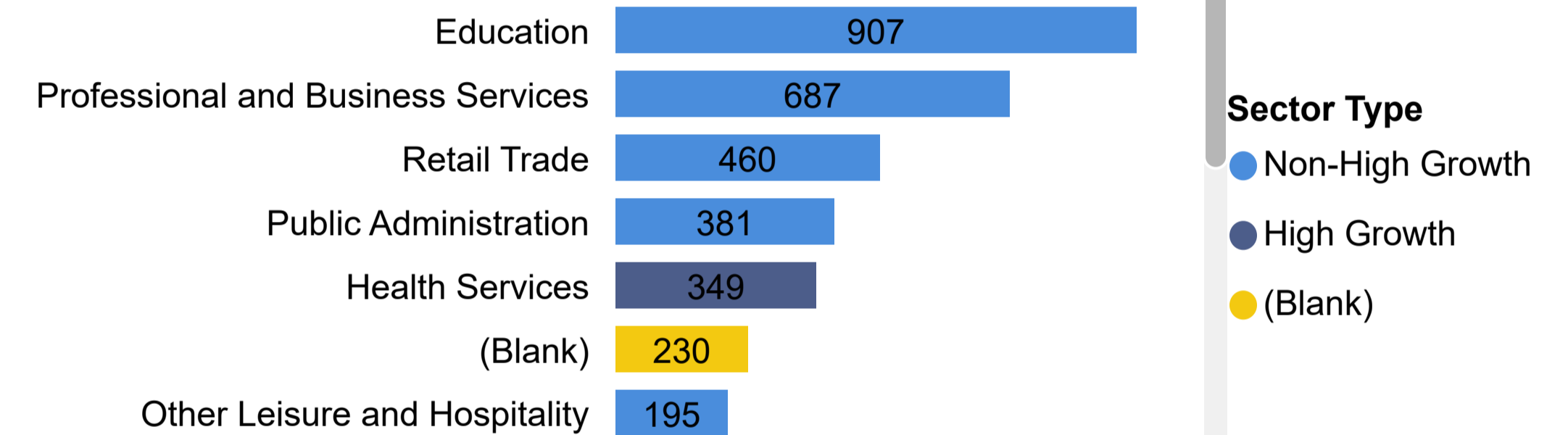
\$16.90

Median Hourly Wage

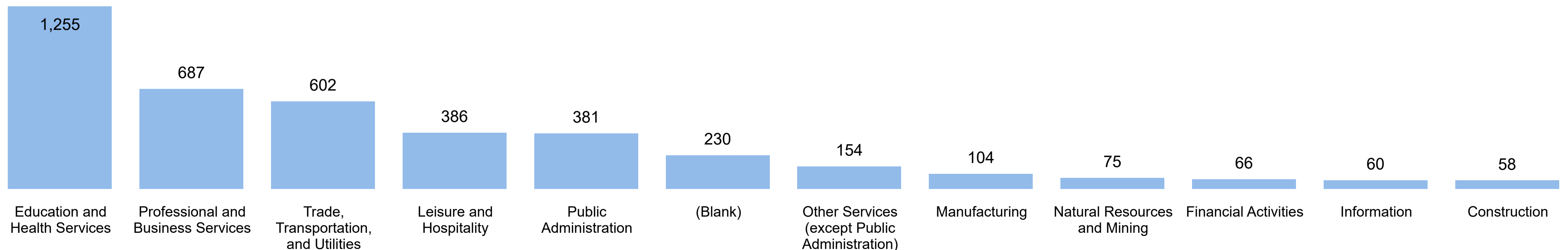
Top 10 Employers



Employment Sector and Sector Type



Top 15 Occupation Groups

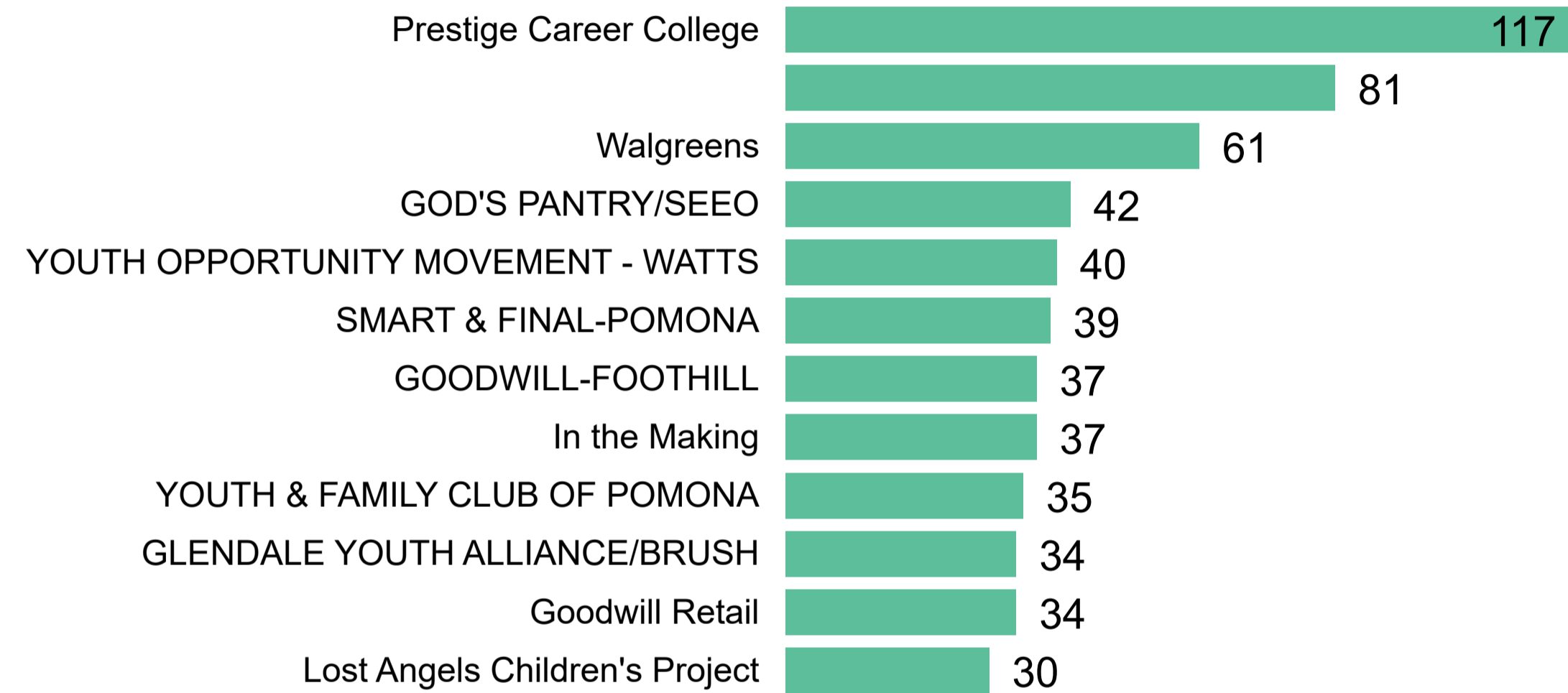




WDB QUARTERLY REPORT SUBSIDIZED EMPLOYMENTS

FY 2023-24 Q1

Worksites



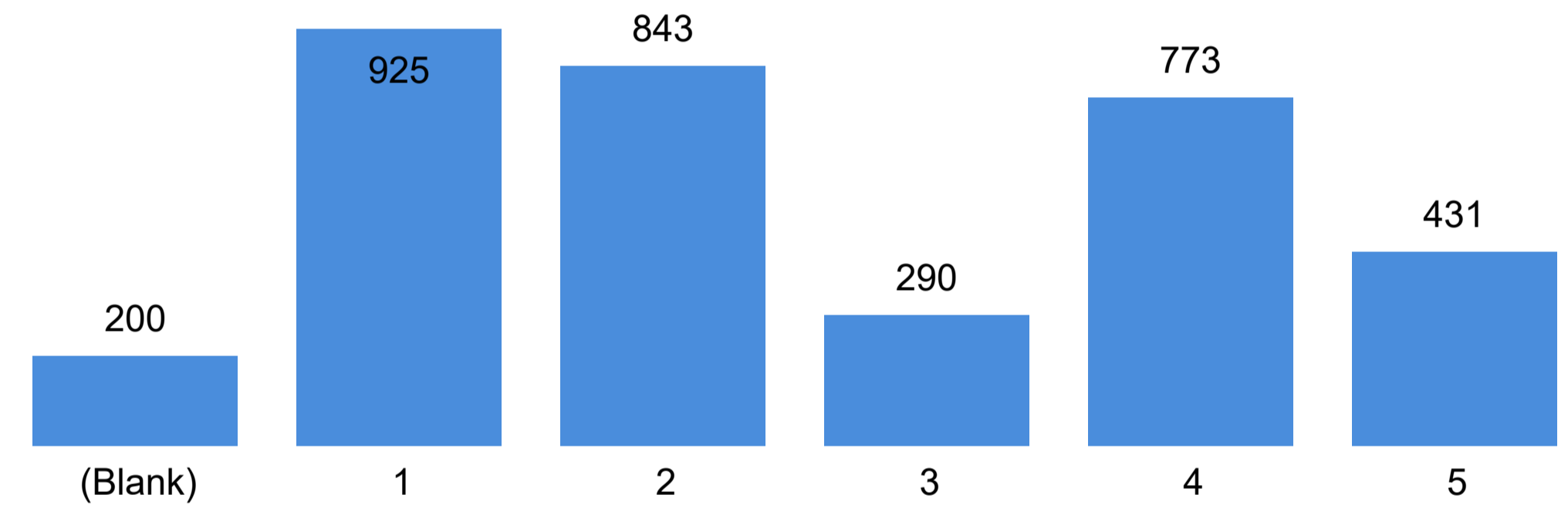
3,459

Total Subsidized Employments

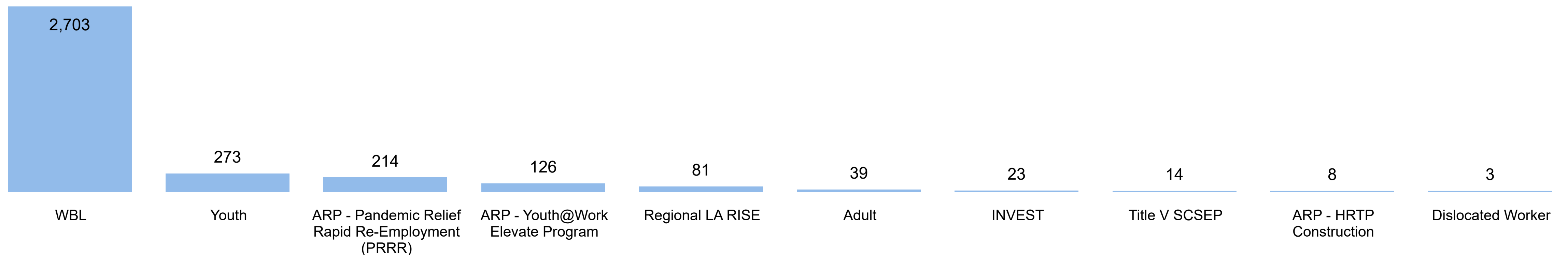
Source

All

Sup District



Program





WDB QUARTERLY REPORT

PLACEMENTS: DEMOGRAPHICS

FY 2023-24 Q1

Select Quarter

All

Sup District

All

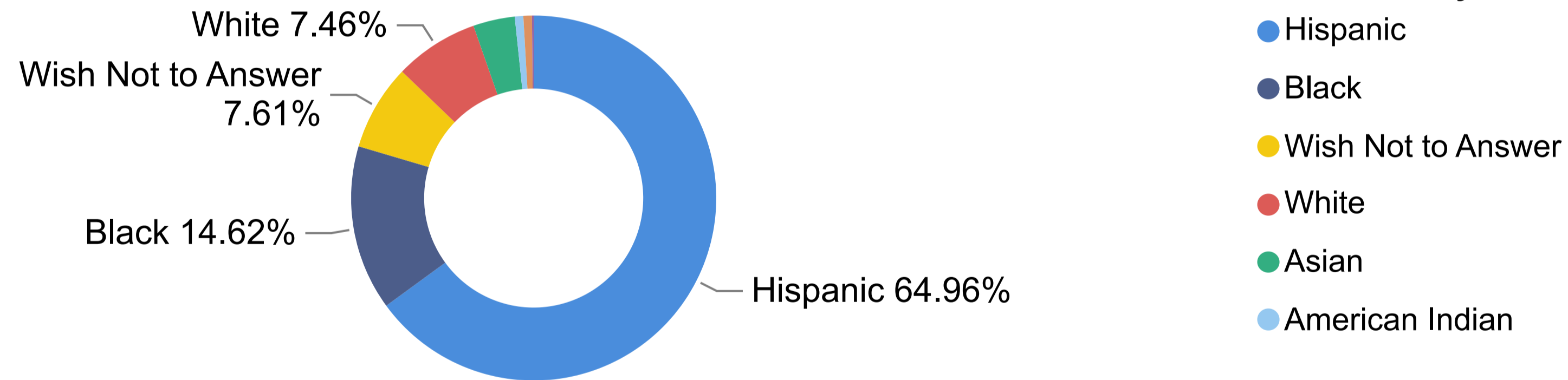
Select Program

All

1,327

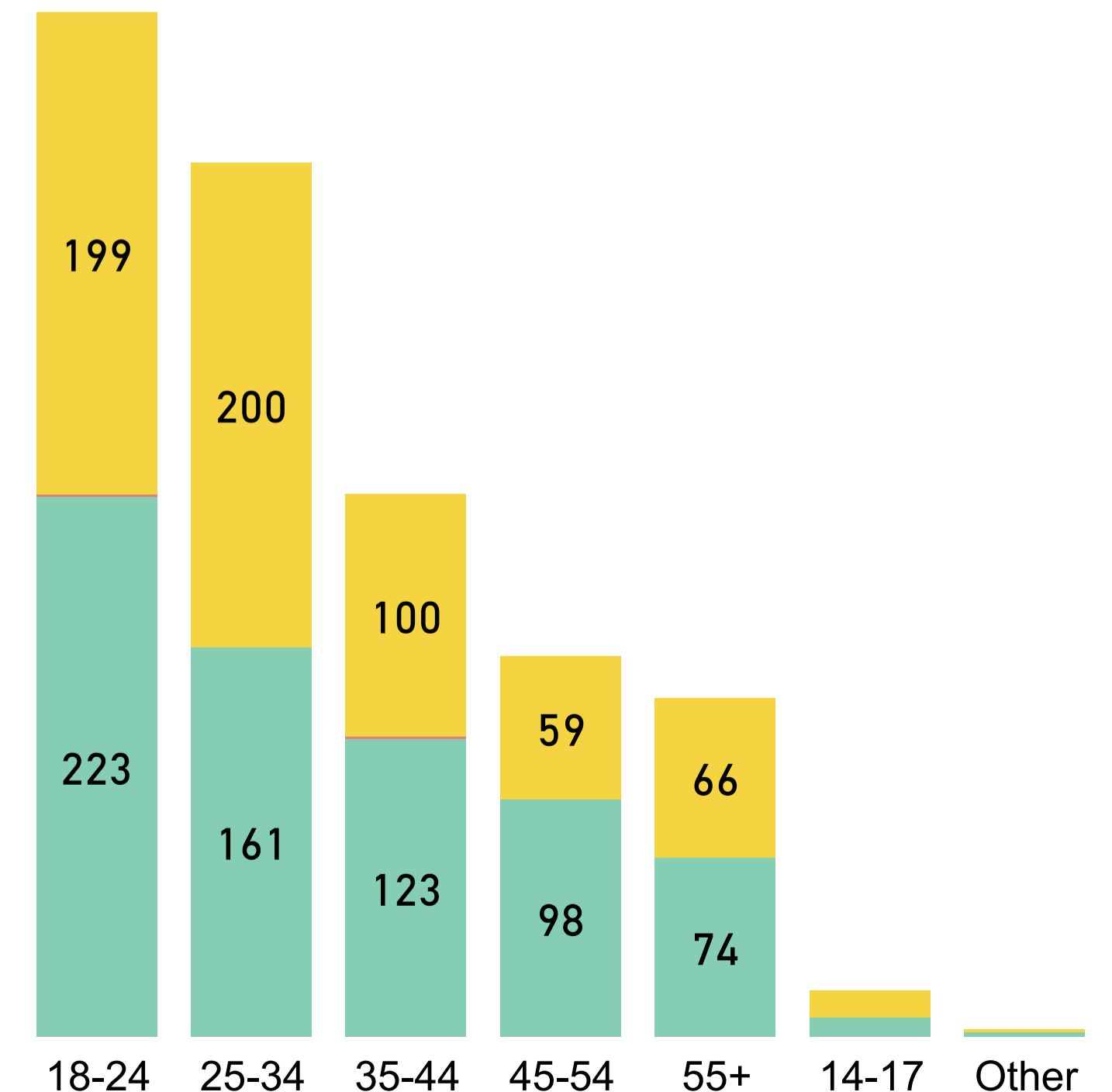
Placed Participants

Participants by Race/Ethnicity

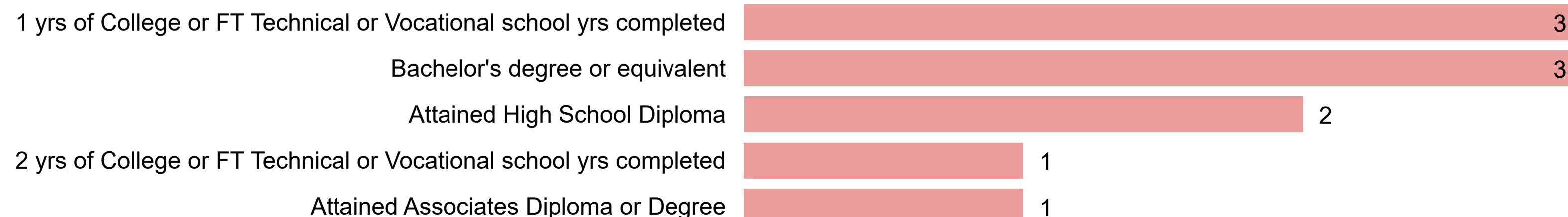


Participants by Age and Gender

Gender ● Female ● Information not provided ● Male



Educational Level at Enrollment





WDB QUARTERLY REPORT

TRAINING COST VS EMPLOYMENT WAGE

FY 2023-24 Q1

Select Quarter

All

Select Program

All

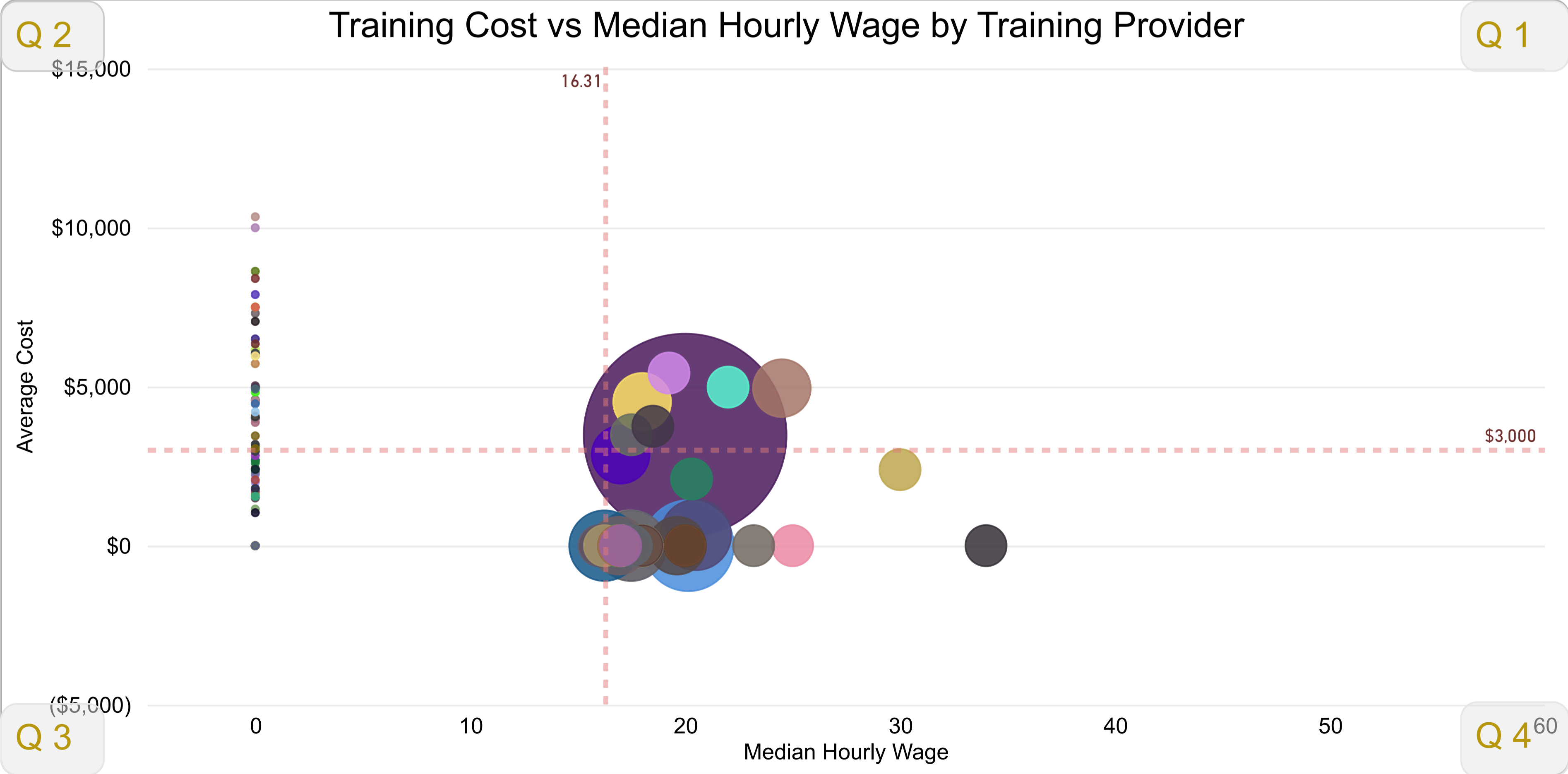
Sup District

All

1,249

Employed Participants

Training Cost vs Median Hourly Wage by Training Provider



Training Provider	# of Trained Participants
	238
4Kids WorldWide	1
A Community of Friends - Firestone Phoenix	1
Total	1,469

Training Course	# of Trained Participants
	238
Nursing Assistant (Hybrid)	209
Aircraft Fabrication and Assembly Technician	64
Total	1,469

Employment Sector	# of Employed Participants
	276
Health Services	270
Professional and Business Services	150
Total	1,249

Employer Name	# of Employed Participants
ZARA	1
YRC LOGISTICS LLC	1
YOUTH & FAMILY CLUB OF ROMONA / BOYS & GIRLS	2
Total	1,249



WDB QUARTERLY REPORT

BUSINESS SERVICES

FY 2023-24 Q1

Select Quarter

All

Account: Re-Entry F...

All

Sup District

All

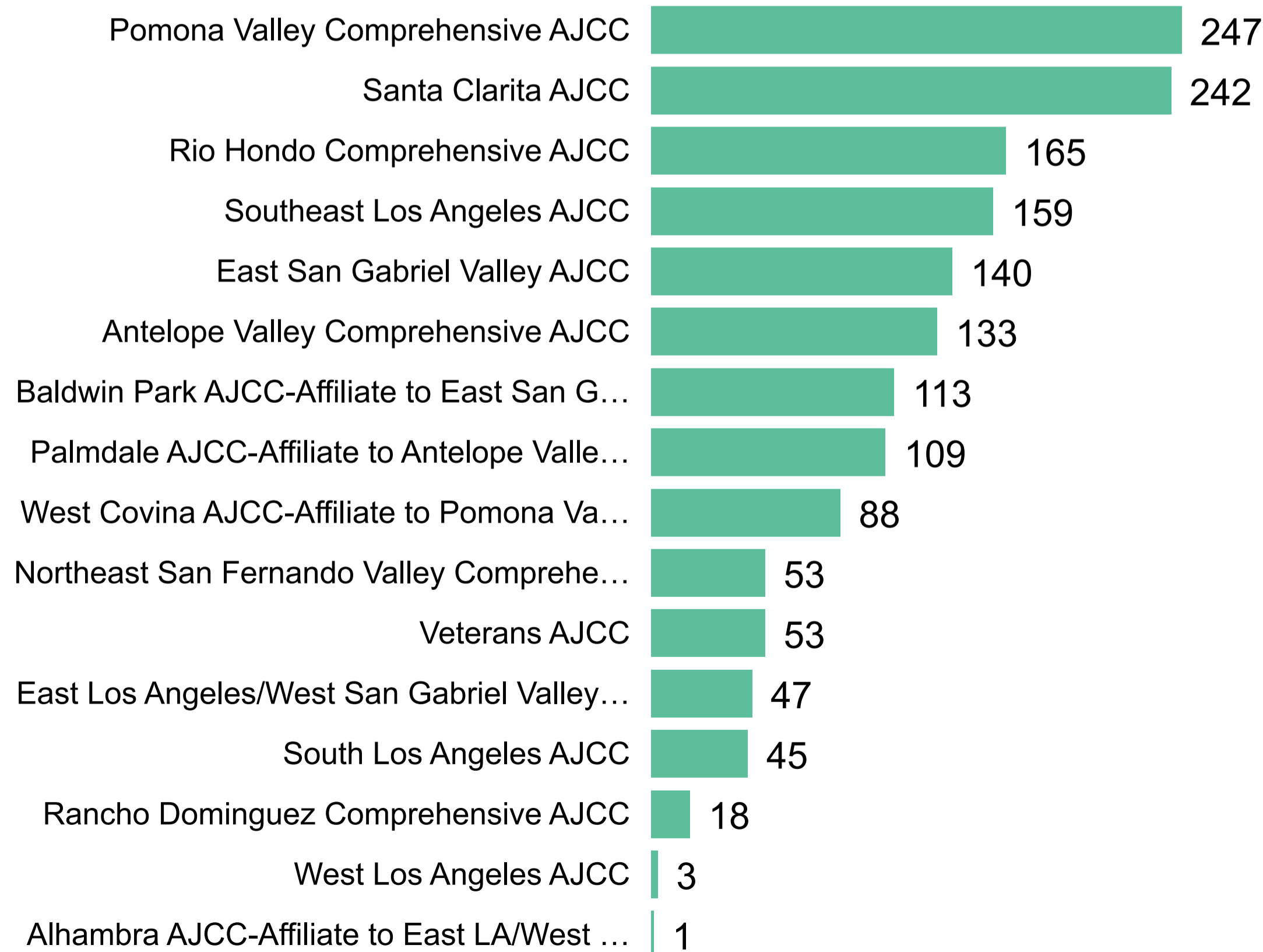
1,573

Accounts Created

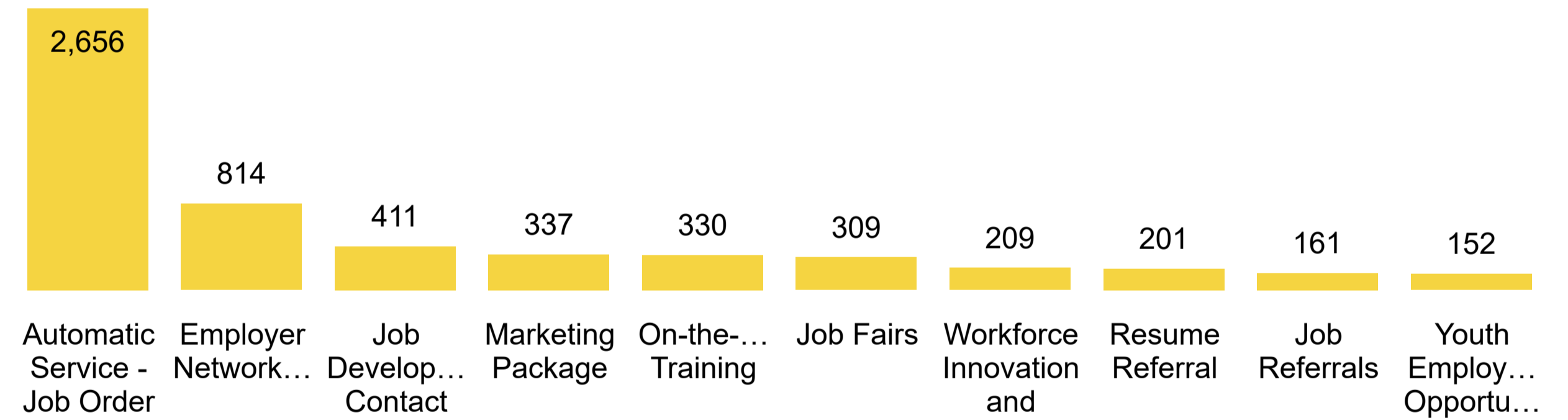
6,824

Total Business Services

Employers by AJCC



Business Services by Activity (Top 10)



Business Services by Employer

