Department of Economic Opportunity (DEO) Technical Assistance Checklist PY 2022-23 Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker Programs

AJCC:	Participant Name	Grant Code:
App #:	App Date: Participation Date:	Exit Date:
IggA AOIW	ication (Electronic Signatures Acceptable)	
☐ Yes ☐	No Application Reviewer Signature No Staff /Case Manager Signature No Participant Manager Signature Date: No Application is reviewed and approved prior to providing services No Reviewer is not same as staff/case manager No Was documentation appropriately uploaded to CalJOBS?	Requirement Met: Yes No Comments:
Residence		
☐ Yes ☐	No N/A If not a resident, is a waiver for service provided and on file? No N/A Was documentation appropriately uploaded to CalJOBS?	Requirement Met: Yes No Comments:
Right to Wo	Ork (As listed on USCIS Form I-9)	Dogwing and Mate
LIST A:	☐ US Passport ☐ Per. Resident Card ☐ Other: OR ☐ CA ID Card ☐ CA Driver License ☐ Other: ☐ SSN Card ☐ Birth Certificate ☐ Other:	Requirement Met: Yes No Comments:
	ork Documents: Current Expiring soon Have expired on:	
☐ Yes ☐	No Was documentation appropriately uploaded to CalJOBS?	
Selective S Male 18 year	ervice ars of age or older born after 12/31/1959 Yes No	Requirement Met:
Documentat	tion provided: Print out Card Letter Other No Documen	
☐ Confirma	ation Date: Dated after participation date: Yes] No
☐ Yes ☐	No ☐ N/A Was documentation appropriately uploaded to CalJOBS?	
Dislocated	Worker Program Eligibility (WDP D19-36 WIOA DW Eligibility during COVID-19 applies as	
	Worker Category:	Requirement Met: NA Yes No Comments:
	No ☐ N/A Was documentation appropriately uploaded to CalJOBS?	
	blic Assistance Determination for Priority of Services (Adult Only) (Basic S.	kills Deficiency Determination captured in next section)
☐ Yes ☐ I	Public Assistance Determination No □ N/A Is participant a public assistance recipient? No □ N/A Is public assistance status accurately reported in CalJOBS? No □ N/A Is documentation of receipt of public assistance uploaded to CalJO	Requirement Met: NA Yes No Comments:
☐ Yes ☐ I	Income Determination No ☐ N/A Is income calculation: ☐ Conducted ☐ Calculated Correctly ☐ Uplo Cal.	paded to JOBS
	No ☐ N/A Is income and status accurately reported in CalJOBS? No ☐ N/A Is income and status accurately documented and uploaded to CalJ	OBS?
	ssment & Basic Skills Testing (During COVID-19 period, these assessments Only needed	
	No N/A Are all requirements of initial assessment met on enrollment Aptitudes & Abilities Supportive Service Determination No N/A Is an assessment from a partner program used? If so, from what program:	Commonto
Yes Yes Yes Yes	No N/A If a basic skills test is provided, what assessment tool is used:	ase notes?

Individ	ual Employmer	nt Plan (IEP)		
☐ Yes	☐ No ☐ N/A	Is need for Individualized Career Services documented in case notes?	Requirement Met:	
☐ Yes	☐ No ☐ N/A	Was an IEP developed when providing individualized services?	☐ NA ☐ Yes	☐ No
☐ Yes	□ No □ N/A	Does the IEP include an Objective Assessment Summary (OAS)?	Comments:	
Yes	□ No □ N/A	Are required CalJOBS activity codes open? OAS (203) [IEP (205) [
☐ Yes				
		CalJOBS?		
☐ Yes	□ No □ N/A			
☐ Yes				
☐ Yes		Is the initial and final IEP and OAS uploaded to CalJOBS? OAS [] IEP []		
res		Is the illitial and linarize and OAS uploaded to Caloobs? OAS IEF		
Suppor	rtive Services			
☐ Yes	☐ No Are Su	up. Services provided for participation in WIOA career and/or training activities?	Requirement Met:	_
Yes		community resources been sought prior to providing Sup. Serv. (Case Noted)	☐ NA ☐ Yes	☐ No
☐ Yes		nancial needs assessment validating Sup. Serv. need completed and uploaded	Comments:	
		IJOBS? (Case noted assessment also accepted)		
☐ Yes		upportive Services provided reasonable?		
☐ Yes		upportive Services provided in a timely manner? (3-day turnaround timeframe)		
☐ Yes		has the agency case noted why the 3-day timeframe was not met?		
☐ Yes		port documentation uploaded to CalJOBS? (e.g., receipts)		
_		opropriate Supportive Services activity codes opened in CalJOBS?		
☐ Yes		· · · · · · · · · · · · · · · · · · ·		
		ievance/Complaint Procedures	Damiliana ant Mat	
☐ Yes		A Complaint and Resolution Policies and Procedures Participant Acceptance	Requirement Met: NA Yes	□ No
	Form	(Dated 8/2021) properly filled out, signed, dated, and uploaded to CalJOBS	Comments:	
☐ Yes	☐ No WIOA	A Applicant Acknowledgement Statements (Dated 8/2021), signed, dated, and	Comments.	
		ded to CalJOBS		
	•			
	otes and Docu			
☐ Yes	☐ No ☐ N/A	Are case notes detailed, clear, and fully developed?	Requirement Met:	
☐ Yes	☐ No ☐ N/A	Do case notes indicate initial assessment was conducted on enrollment and	□ NA □ Yes	☐ No
		include initial assessment results and interpretation?	Comments:	
☐ Yes	☐ No ☐ N/A	Do case notes include a plan of activity for the customer?		
☐ Yes	☐ No ☐ N/A	Are applicant statements complete, clear, detailed, fully developed, and		
		uploaded to CalJOBS?		
☐ Yes	☐ No ☐ N/A	Is confidential health information & Participant PII secured and kept in separate		
		location?		
☐ Yes	☐ No ☐ N/A	Are medical and disability related questions redacted from any printed		
		CalJOBS forms?		
☐ Yes	☐ No ☐ N/A	Do Activity codes match information in the case notes?		
☐ Yes	☐ No ☐ N/A	Is documentation supporting services uploaded to CalJOBS? (i.e., Job		
		Referrals, IEP)		
☐ Yes	☐ No ☐ N/A	Is documentation supporting planned break in services uploaded to CalJOBS?		
Trainin	g Services			
	-	Is training need and benefit clearly documented?	Poquiroment Met:	
☐ Yes		·	Requirement Met: NA Yes	□ No
□ res	□ NO □ N/A			
	□ No □ N/A	to CalJOBS? Is a comprehensive assessment used to identify training course? Is	Cohort Training:	
☐ Yes	□ NO □ N/A	· · · · · · · · · · · · · · · · · · ·	☐ NA ☐ Yes	☐ No
_ v	□ Na □ N/A	document uploaded to CalJOBS?	Comments:	
Yes		•		
☐ Yes	☐ No ☐ N/A	·······································		
		documents uploaded to CalJOBS?		
☐ Yes		· · · · · · · · · · · · · · · · · · ·		
☐ Yes				
☐ Yes	∐ No ☐ N/A	Are attendance records uploaded to CalJOBS?		
☐ Yes	☐ No ☐ N/A	• •		
☐ Yes	☐ No ☐ N/A	Is link to employment established? Is documentation uploaded to CalJOBS?		
☐ Yes	☐ No ☐ N/A			
1		uploaded to CalJOBS?		
1				
☐ Yes	☐ No ☐ N/A	Are case notes acceptable?		
☐ Yes ☐ Yes		Are case notes acceptable? Are documentation of payments uploaded to CalJOBS?		

Employer Name:	OJT)		
	Address:	Requirement Met: NA Yes Comments:	□ No
Start Date:	Total Training Hrs.: End Date: Hourly Wage \$ Reimbursement imum Reimbursement \$	Comments:	
Yes No NVA Yes No NVA	OJT need and benefit established and documented through assessment? Participant has the skills and qualifications to successfully complete the OJT? Business meets the requirements of OJT? If business previously participated in OJT, do they meet employee persistency rate of 75% over a 12-month period? (If no, waiver is required) OJT contract signed/dated prior to OJT start and uploaded to CalJOBS? OJT training plan completed, signed/dated prior to OJT start, and uploaded to CalJOBS? OJT training plan completed, signed/dated prior to OJT start and uploaded to CalJOBS? IEP supports the OJT and is developed and signed prior to OJT start? Employer is committed to hiring participant upon successful OJT completion? AJCC is monitoring OJT progress to ensure goals are met? Progress report & invoice submitted every pay period & uploaded to CalJOBS. Final evaluation completed and uploaded to CalJOBS? MUST include whether participant satisfactorily met the training objectives. OJT does not exceed one year? Was the participant hired after OJT completion? If AJCC is providing a 90% reimbursement rate, is DEO/EBD approval on file? Are case notes acceptable?		
Transitional Jobs (TJ)			
	Address:	Requirement Met:	
		☐ NA ☐ Yes	☐ No
TJ Info: Job Title: Start Date: wks.: Hour \$	Hourly Wage \$ End Date: Total Training Hrs.: Number of s per wk.: Reimbursement Rate: % Maximum Reimbursement TJ need and benefit established and documented through assessment?	□ NA □ Yes Comments:	□ No

Incumbent Worker Training (IWT)		Doguiromant Mat	
Employer Name: Addre	ess:	Requirement Met: NA Yes	☐ No
OJT Info: Job Title:	Total Training Hrs.:	Comments:	
Start Date: End Date: He	, ,		
Rate:% Maximum Reimbursement \$	WIOA Enrollment: Yes No		
Employer Eligibility (meets all following IWT requir			
☐ Improves Employer & Employee Competitiveness	No layoffs within 180 days to relocate to CA		
LA County business for more than 120 days	Employer is current in UI and worker's		
prior to application date	compensation insurance payments		
☐ Employer agrees to data collection and providing			
employer retention info			
Employee Eligibility (meets all following IWT requi	rements):		
☐ Employed by company for at least 20 hrs. per	☐ Has established employer history with		
week. Meets Fair Labor Standards Act requirements	employer for 6 months or more on date of employer application. May include time as		
for an employer-employee relationship at time of	temp or contract work for employer. If cohort,		
employer application	only majority need to meet 6 month or more		
☐ Must register with CalJOBS	employment history requirement. Must meet Selective Service requirements		
	_		
*Note, employee may agree to enroll in WIOA Adult progra	m but not required.		
	shed and documented through assessment?		
	qualifications to successfully complete the IWT?		
Yes ☐ No ☐ N/A IEP supports the IWT and is of Yes ☐ No ☐ N/A IWT is in in-demand occupation.	on within a priority and/or high growth sector? If		
not, a waiver has been provi			
Yes No N/A IWT contract signed/dated pr			
Yes No NA AJCC is monitoring IWT prog	=		
Yes □ No □ N/A IWT does not exceed \$4,000 □ Yes □ No □ N/A IWT employer share of cost is	•		
,	ployees; at least 50% if >100 employees)?		
☐ Yes ☐ No ☐ N/A IWT training plan completed,	signed/dated prior to IWT start, and uploaded to		
CalJOBS? Yes No N/A Progress reports and invoices	collected with support documentation (e.g.,		
timecards, attendance record	s) and uploaded to CalJOBS?		
Yes No N/A Credential and/or certificate of			
Yes □ No □ N/A Was the participant retained of □ Yes □ No □ N/A Are case notes acceptable?	or hired to new position after IWT completion?		
·			
Performance Outcomes Yes No N/A Is documentation supporting u	nsubsidized employment during exit on CalJOBS?	Requirement Met	
Yes No N/A Is participant placement in a t		□ NA □ Yes Comments:	□ No
	ognized postsecondary credential or secondary	Comments.	
	during participation or within 1 year after exit?		
Yes No N/A If yes, has Credential Attainm	ent been reported accurately and uploaded to : 225, 300, 302, 305, 306, 322, 323, 324, 325, 328, 330)		
· · · · · · · · · · · · · · · · · · ·	Credential Attainment uploaded to CalJOBS?		
☐ Yes ☐ No ☐ N/A Has participant advanced in o	or completed a training or educational program		
	letion qualifies as a Measurable Skills Gain?		
	Gain been reported accurately in CalJOBS? pe of Measurable Skills gain uploaded CalJOBS?		
(Codes requiring MSG: 225, 300,	301, 304, 305, 306, 320, 322, 323, 324, 325, 328, 330)		
Yes No N/A Is 1st Quarter Follow-Up Com			
etc.) for all applicable quarters	o status (Employment verification, check stubs, .		

		Attachment B
Yes No N/A Is 2 nd Quarter Follow-Up Completed	···	
etc.) for all applicable quarters?	(Employment verification, check stubs,	
Yes No N/A Is 3 rd Quarter Follow-Up Completed	and is Supplemental data unloaded to	
	(Employment verification, check stubs,	
etc.) for all applicable quarters?	(Employment reimeduen, eneck etabe,	
☐ Yes ☐ No ☐ N/A Is 4 th Quarter Follow-Up Completed a	and is Supplemental data uploaded to	
	(Employment verification, check stubs,	
etc.) for all applicable quarters?		
☐ Yes ☐ No ☐ N/A If participant was employed during fo	llow-up, was employer information	
added for each applicable quarter?		
Case Closure		
		Requirement Met:
Yes No N/A Was this file a positive case closure		□ NA □ Yes □ No
Yes No N/A If participant was exited as employed Employer Name:		Comments:
Yes No N/A Was case closure completed with ap		
status, employment verification) uplo	· · ·	
Yes No N/A Was the participant exited as a global		
Yes No N/A If so, is documentation supporting a		
to CalJOBS? (i.e., incarceration, insti	tutionalization, death etc.)?	
Follow-Up Services		
☐ Yes ☐ No ☐ N/A Were Follow-Up Services offered to pa	articipant upon employment & program exit	Requirement Met:
☐ Yes ☐ No ☐ N/A Are any Follow-up services provided	! ?	☐ NA ☐ Yes ☐ No Comments:
Yes No N/A If so, are Follow-up services fully do		Comments.
☐ Yes ☐ No ☐ N/A If so, are Follow-up services fully docase notes, with appropriate CalJOE		Comments.
<u> </u>		Gomments.
case notes, with appropriate CalJOE Co-Enrollment: Yes No	3S codes?	Requirement Met:
case notes, with appropriate CalJOE	3S codes?	
case notes, with appropriate CalJOE Co-Enrollment: Yes No	as codes? led Into: Agency:	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment: Yes No Program Enrolled: Agency: Co-Enrol	as codes? led Into: Agency:	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment: Yes No Program Enrolled: Agency: Co-Enrol Yes No Is need documented and accurately reported.	led Into: Agency: In CalJOBS? (customer choice, customer	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment: Yes No Program Enrolled: Agency: Co-Enrol Yes No Is need documented and accurately reported benefit, funding) Yes No Are services provided without duplication beto	als codes? Iled Into: Agency: If in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment: Yes No Program Enrolled: Agency: Co-Enrol Yes No Is need documented and accurately reported benefit, funding) Yes No Are services provided without duplication beto	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment: Yes No Program Enrolled: Agency: Co-Enrol Yes No Is need documented and accurately reported benefit, funding) Yes No Are services provided without duplication beto	als codes? Iled Into: Agency: If in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment: Yes No Program Enrolled: Agency: Co-Enrol Yes No Is need documented and accurately reported benefit, funding) Yes No Are services provided without duplication beto	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
case notes, with appropriate CalJOE Co-Enrollment:	led Into: Agency: I in CalJOBS? (customer choice, customer tween programs?	Requirement Met:
Co-Enrollment: Yes No Program Enrolled: Agency: Co-Enrol Yes No Is need documented and accurately reported benefit, funding) Yes No Are services provided without duplication beto Certification DEO RE All Requirements Met: Yes No NOTES:	led Into: Agency: din CalJOBS? (customer choice, customer tween programs? cation of Review EPRESENATIVE NOTES:	Requirement Met: NA Yes No Comments: